



Shopper Guide

2025

Why choose topcart?



Verified Variety

Every product is sourced from vetted suppliers, ensuring you shop only from trusted suppliers with consistent quality standards.



Accessible Quality

Premium quality items at fair prices, so you can create the home and lifestyle you want without overspending.



Stress-Free Experience

From browsing to delivery, every step is designed to be seamless, so you can shop confidently.



Lifestyle Expertise

Partnering with top brands and craftsmen, we help you curate spaces that reflect your style, comfort, and personality.

Shopper Benefits



Wide Product Selection

From home décor to lifestyle essentials, access a variety of categories under one trusted platform.



Transparent Policies

Clear return, refund, and warranty terms so you always know your rights.



Secure Shopping

Safe payment gateways and strict privacy adherence for a worry-free checkout.

How to Shop on topcart



Browse Products



Add to Cart



Checkout Securely



Track Your Order

Smart Shopping Tips on topcart



Check Product Authenticity

**HOT
DEALS**

Look Out for Deals

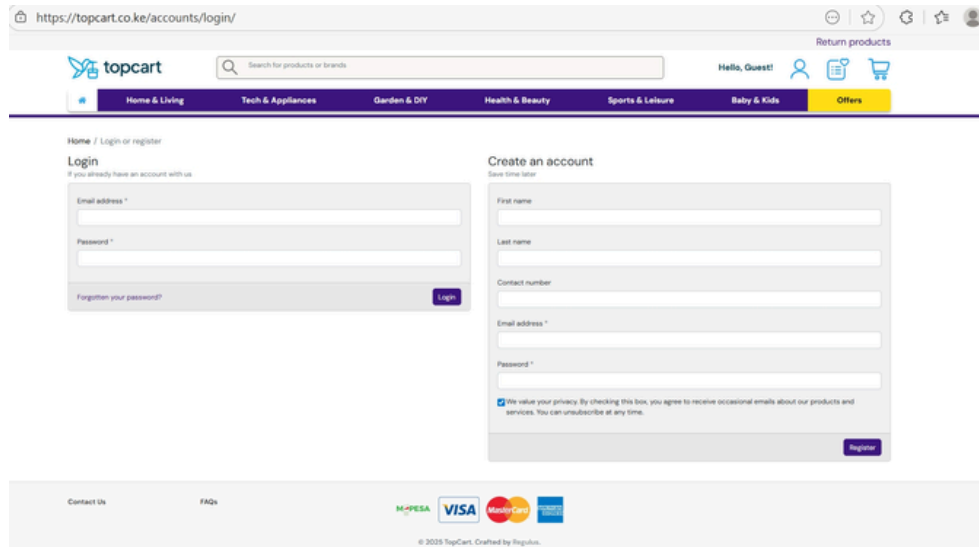


Use Wishlist & Alerts



Read Reviews

1 How to Register on TopCart



The screenshot shows the TopCart website's login and registration interface. The URL in the browser is <https://topcart.co.ke/accounts/login/>. The page features a navigation bar with categories: Home & Living, Tech & Appliances, Garden & DIY, Health & Beauty, Sports & Leisure, Baby & Kids, and Offers. Below the navigation bar, there are two main sections: 'Login' and 'Create an account'.

Login Section:

Home / Login or register

Login

If you already have an account with us

Email address *

Password *

[Forgotten your password?](#) [Login](#)

Create an account Section:

Create an account

Save time later

First name

Last name

Contact number

Email address *

Password *

☒ We value your privacy. By checking this box, you agree to receive occasional emails about our products and services. You can unsubscribe at any time.

[Register](#)

At the bottom of the page, there are links for 'Contact Us' and 'FAQs', and logos for M-PESA, VISA, MasterCard, and American Express. The footer text reads: © 2025 TopCart. Crafted by Ingikon.

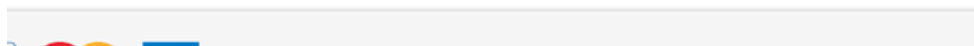
Visit [topcart](https://topcart.co.ke) and fill the details to create your shopper account

Enter required details under each field of personal details, your email details and desired password (8 characters including uppercase and lowercase letters, a special character eg !,., and numbers).

Create an account

Save time later

First name	<input type="text" value="Shiphrah"/>
Last name	<input type="text" value="Mburu"/>
Contact number	<input type="text" value="0714303926"/>
Email address *	<input type="text" value="shiphrahmburu@outlook.com"/>
Password *	<input type="password" value="*****"/>
<input checked="" type="checkbox"/> We value your privacy. By checking this box, you agree to receive occasional emails about our products and services. You can unsubscribe at any time.	
<input type="button" value="Register"/>	



Ensure to check the box to subscribe to our marketing emails. This you can unsubscribe at any time. Then click register.

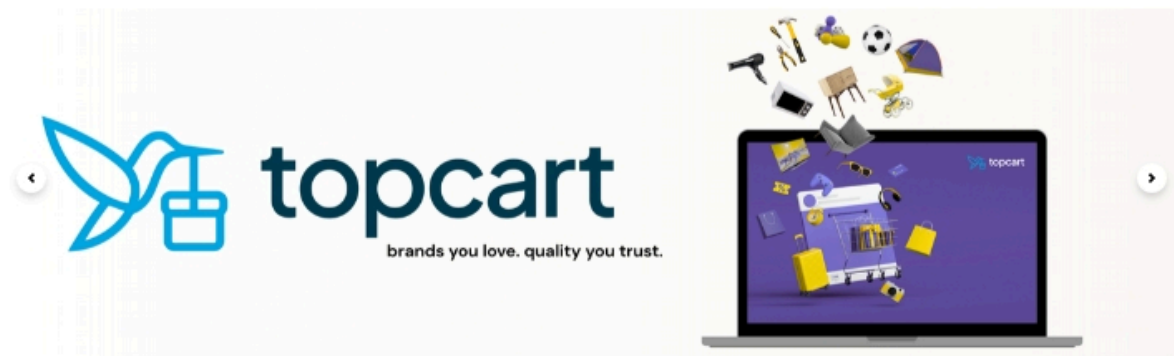
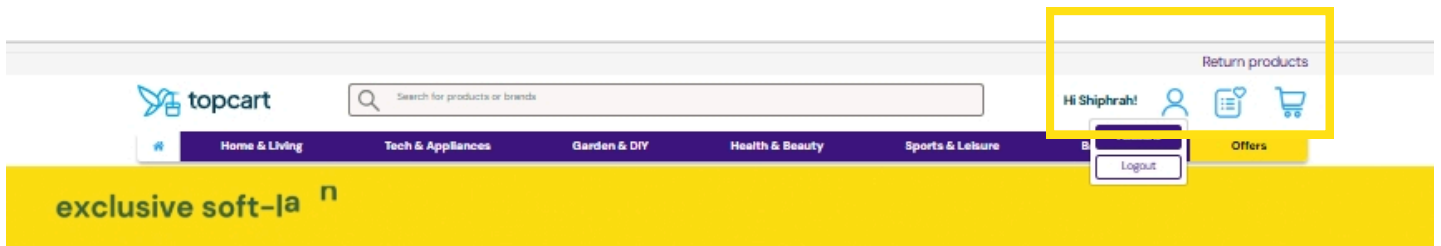
2. Account Management

2.1 Reset Password

Open the topcart's website

Select the Profile icon at the top right of the page

Click 'Account' on the drop down



the topcart promise



featured products

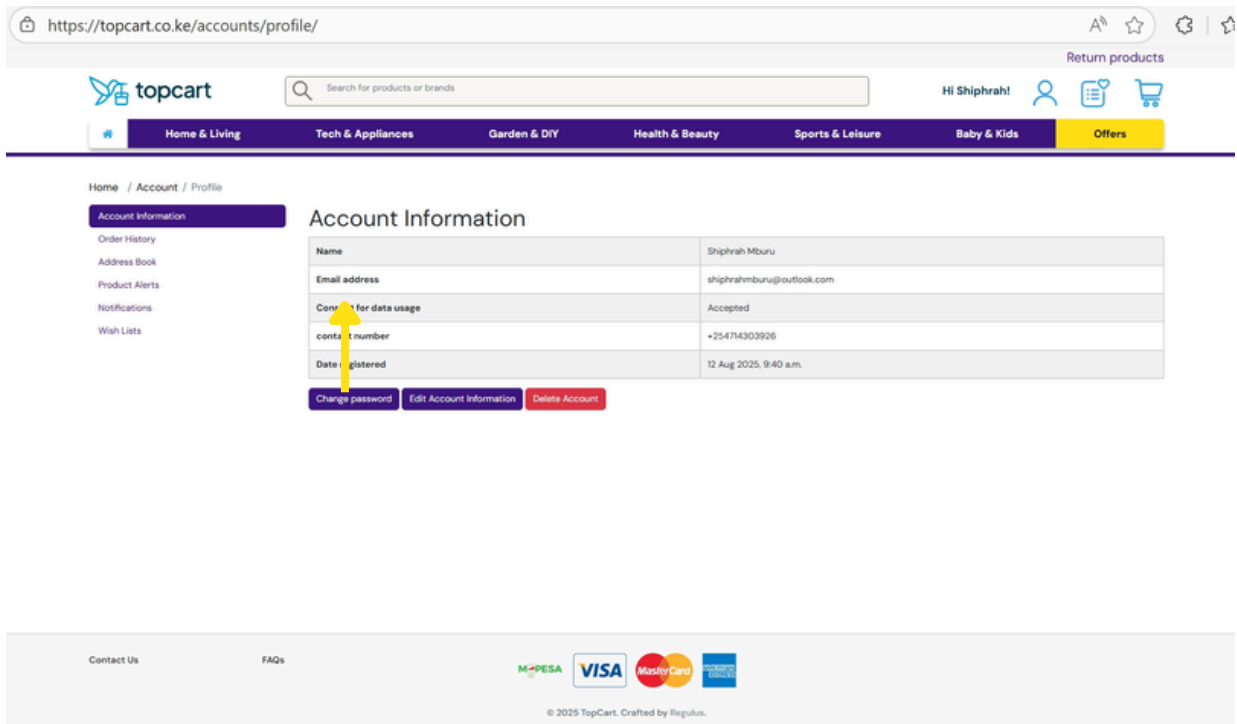


explore our brands



You will be redirected to your account management page.

On the left side of the page you will find your account related fields.

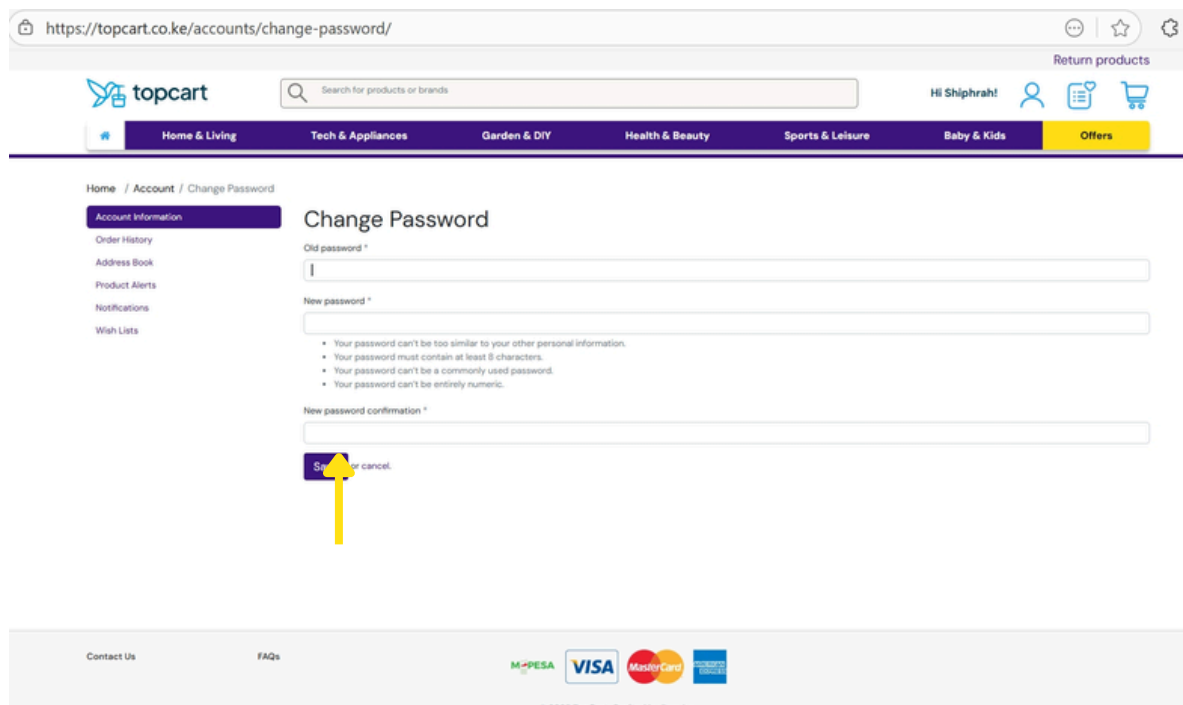


The screenshot shows the TopCart account profile page at <https://topcart.co.ke/accounts/profile/>. The page features a navigation bar with categories like Home & Living, Tech & Appliances, Garden & DIY, Health & Beauty, Sports & Leisure, Baby & Kids, and Offers. On the left, there's a sidebar with links to Account Information, Order History, Address Book, Product Alerts, Notifications, and Wish Lists. The main content area is titled 'Account Information' and contains a table with the following details:

Name	Shiphrah Mburu
Email address	shiphrahmburu@outlook.com
Consent for data usage	Accepted
Contact number	+254714303926
Date registered	12 Aug 2025, 9:40 a.m.

Below the table are three buttons: 'Change password' (highlighted with a yellow arrow), 'Edit Account Information', and 'Delete Account'.

Input your 'Old Password', the 'New Password' and the 'New password confirmation' then click 'Save'.



The screenshot shows the TopCart change password page at <https://topcart.co.ke/accounts/change-password/>. The page layout is similar to the profile page, with a sidebar and a main content area titled 'Change Password'. It contains three input fields: 'Old password *', 'New password *', and 'New password confirmation *'. Below the 'New password *' field, there are four bullet points providing password requirements:

- Your password can't be too similar to your other personal information.
- Your password must contain at least 8 characters.
- Your password can't be a commonly used password.
- Your password can't be entirely numeric.

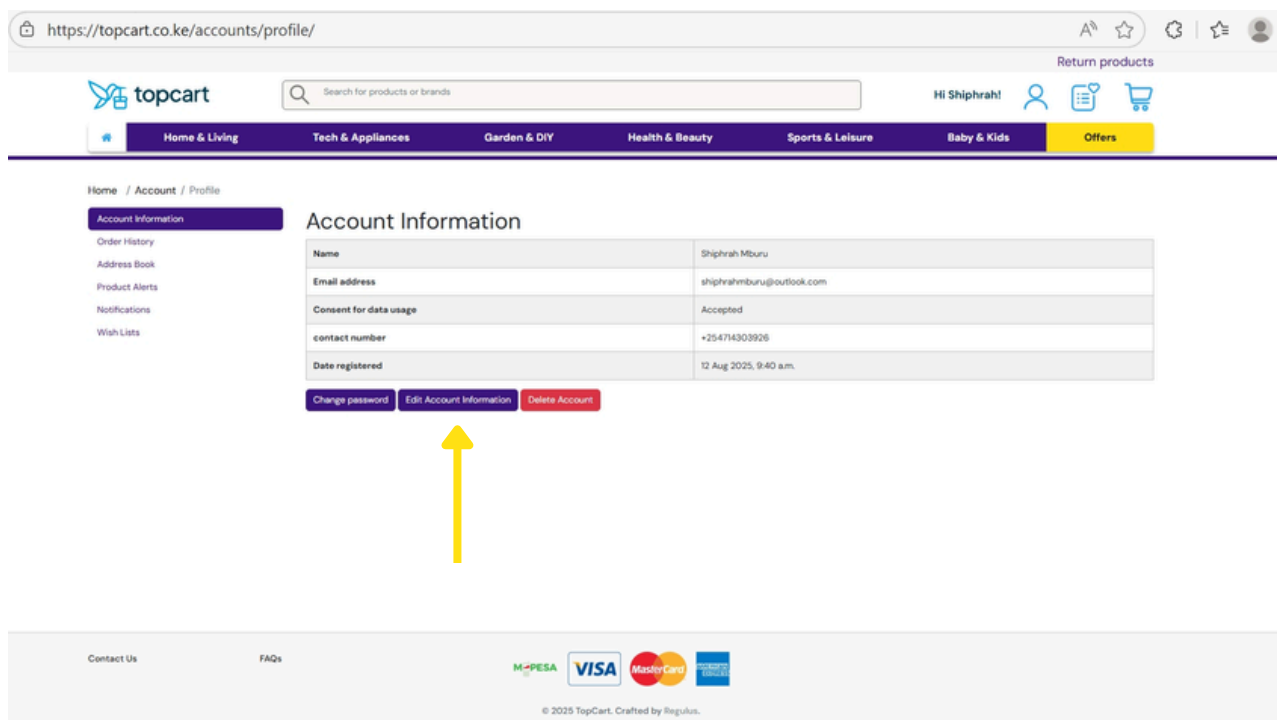
At the bottom of the form is a 'Save or cancel' button, which is highlighted with a yellow arrow.

Ensure your new password meets the following conditions

1. Can't be too similar to your other personal information.
2. Must contain at least 8 characters.
3. Can't be a commonly used password.
4. Can't be entirely numeric.

2.2 Account information update

On the Account Information page, click on the 'Edit Account Information' button.



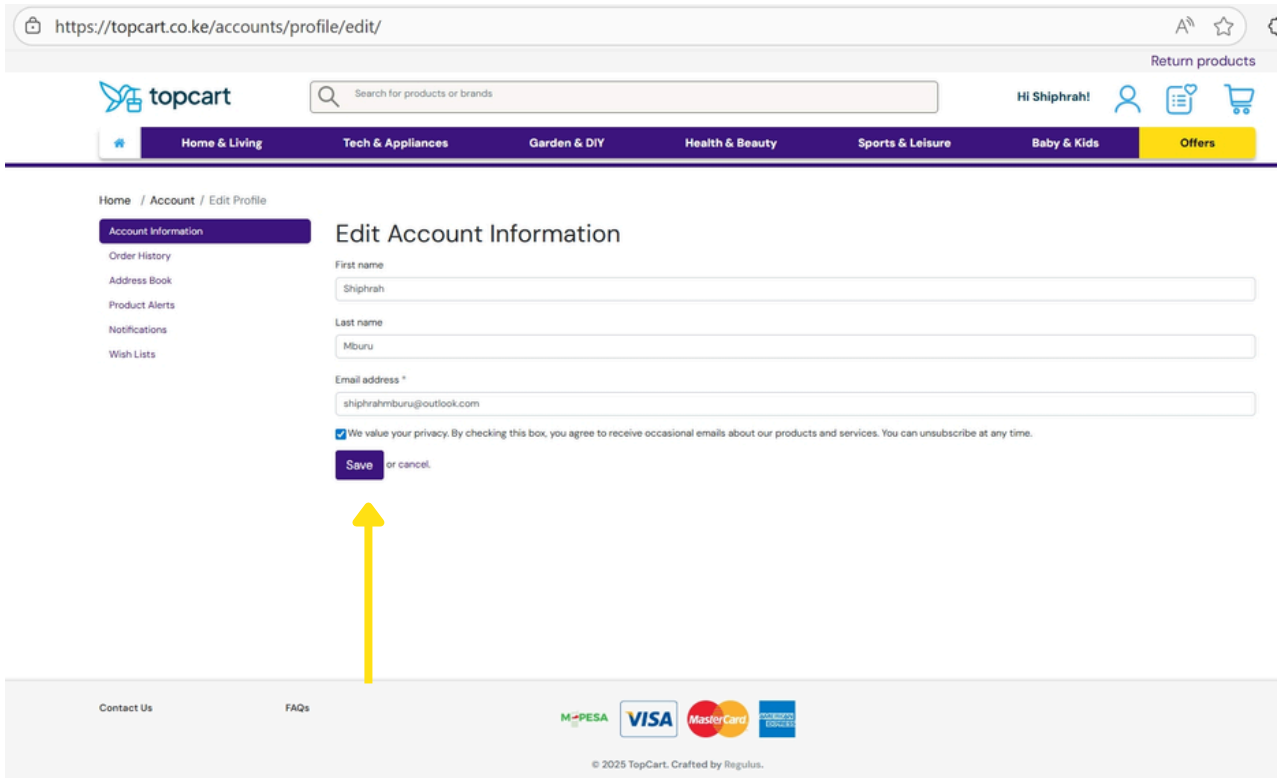
The screenshot shows the TopCart website's account profile page. The browser address bar displays <https://topcart.co.ke/accounts/profile/>. The page header includes the TopCart logo, a search bar, and user information: "Hi Shiphrah!". Below the header is a navigation menu with categories: Home & Living, Tech & Appliances, Garden & DIY, Health & Beauty, Sports & Leisure, Baby & Kids, and Offers. The main content area is titled "Account Information" and contains a table with the following details:

Name	Shiphrah Mburu
Email address	shiphrahmburu@outlook.com
Consent for data usage	Accepted
contact number	+254714303926
Date registered	12 Aug 2025, 9:40 a.m.

Below the table are three buttons: "Change password", "Edit Account Information", and "Delete Account". A yellow arrow points to the "Edit Account Information" button. The footer contains links for "Contact Us" and "FAQs", payment logos for M-PESA, VISA, and MasterCard, and a copyright notice: "© 2025 TopCart. Crafted by Regulus."

Here you can change your display name and operating email address.

Once satisfied, click 'Save'.



https://topcart.co.ke/accounts/profile/edit/

topcart Search for products or brands

Hi Shiphrah!

Home & Living Tech & Appliances Garden & DIY Health & Beauty Sports & Leisure Baby & Kids Offers

Home / Account / Edit Profile

Account Information

Order History

Address Book

Product Alerts

Notifications

Wish Lists

Edit Account Information

First name
Shiphrah

Last name
Mburu

Email address *
shiprahmburu@outlook.com

☒ We value your privacy. By checking this box, you agree to receive occasional emails about our products and services. You can unsubscribe at any time.

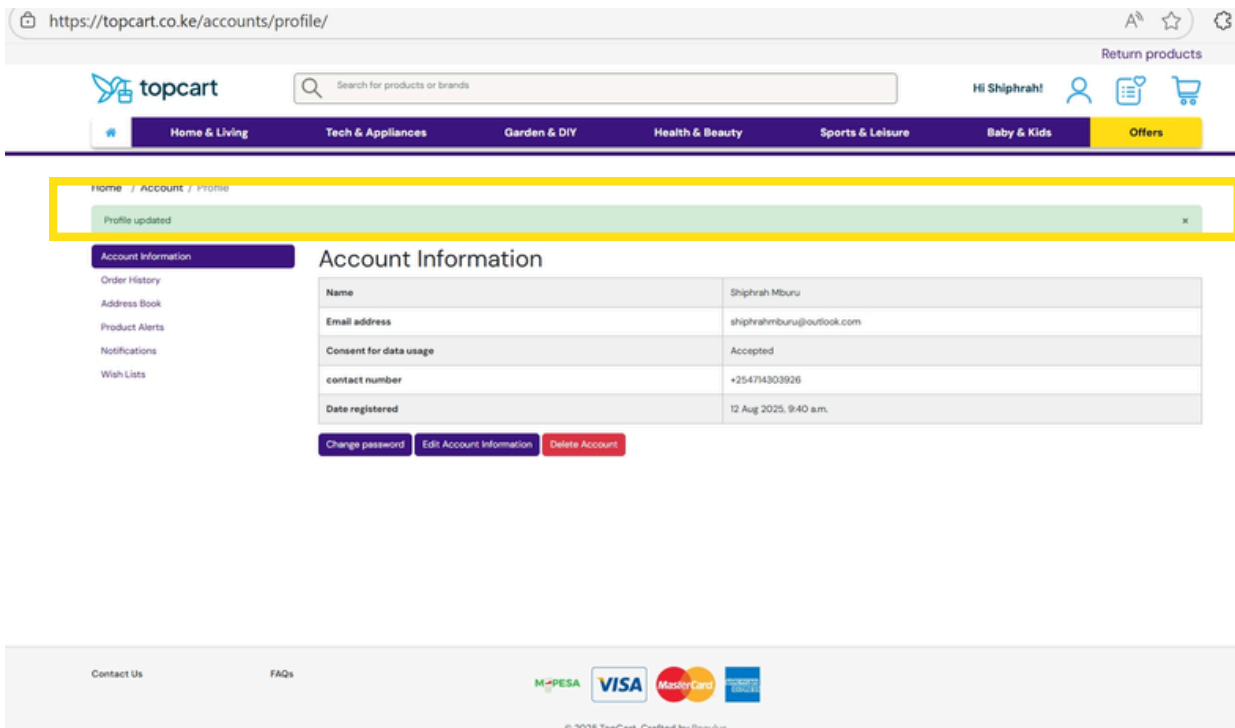
Save or cancel.

Contact Us FAQs

M-PESA VISA MasterCard

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The status message will pop up on the banner to confirm the 'profile update'



https://topcart.co.ke/accounts/profile/

topcart Search for products or brands

Hi Shiphrah!

Home & Living Tech & Appliances Garden & DIY Health & Beauty Sports & Leisure Baby & Kids Offers

Home / Account / Profile

Profile updated

Account Information

Name	Shiphrah Mburu
Email address	shiprahmburu@outlook.com
Consent for data usage	Accepted
Contact number	+254714303926
Date registered	12 Aug 2025, 9:40 a.m.

[Change password](#) [Edit Account Information](#) [Delete Account](#)

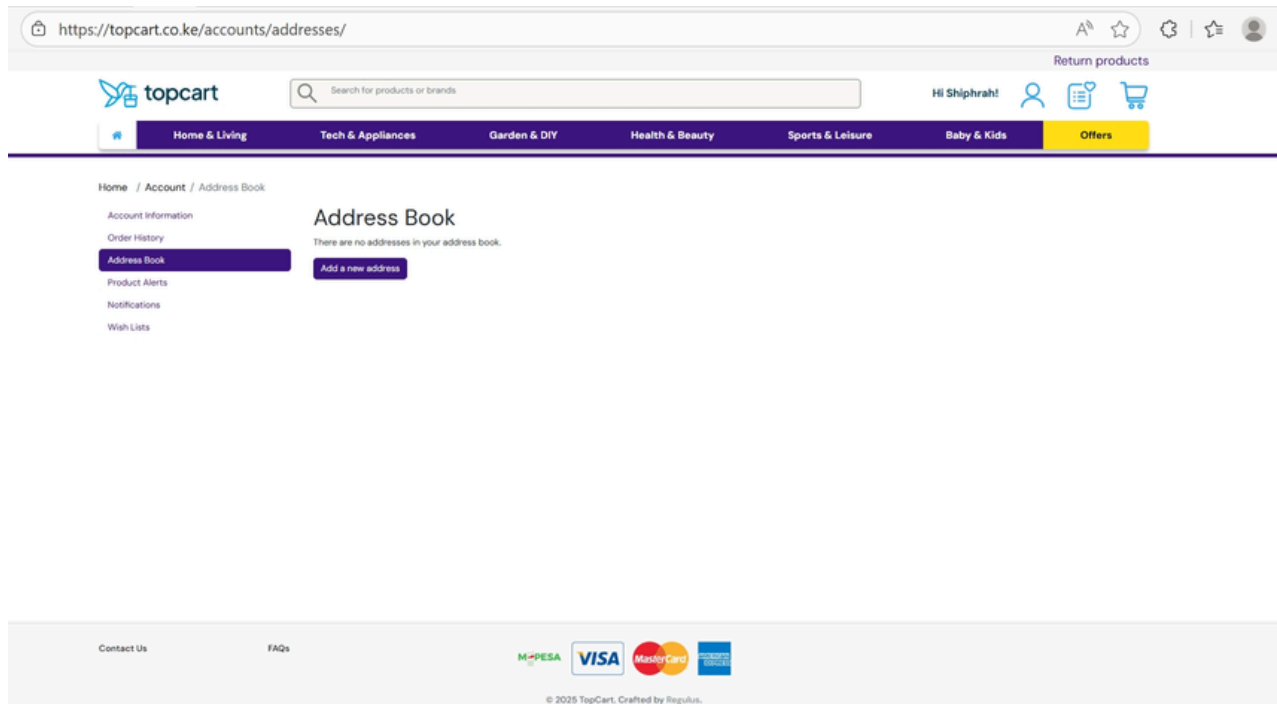
Contact Us FAQs

M-PESA VISA MasterCard

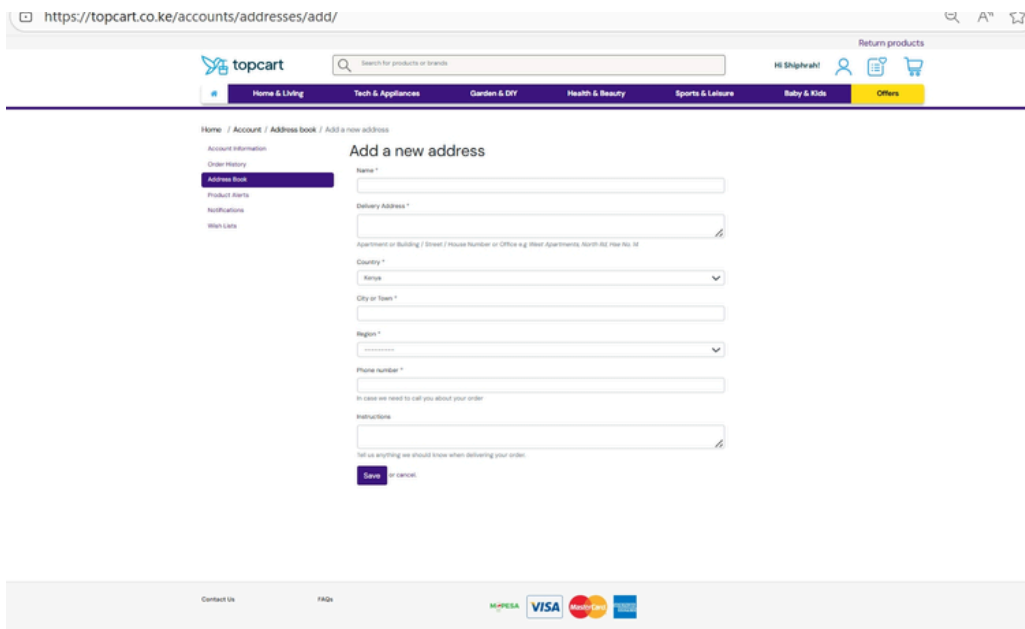
© 2025 TopCart. Crafted by Regulus.

2.3 Delivery Address Management - Address Book

Click on the 'Address book' on the left side of the page.
Select 'add a new address'



Fill in the required information: delivery address, contact information; phone number, and any additional important information for delivery, then click 'Save'.



https://topcart.co.ke/accounts/addresses/add/

topcart

Search for products or brands

Hi Shiprahi!

Return products

Home & Living Tech & Appliances Garden & DIY Health & Beauty Sports & Leisure Baby & Kids Offers

Home / Account / Address book / Add a new address

Account Information

Order History

Address Book

Product Alerts

Notifications

Wish Lists

Add a new address

Name *

Delivery Address *

Apartment or Building / Street / House Number or Office e.g. West Apartments, North Rd, Box No. 12

Country *

City or Town *

Region *

Phone number *

In case we need to call you about your order

Instructions

Tell us anything we should know when delivering your order.

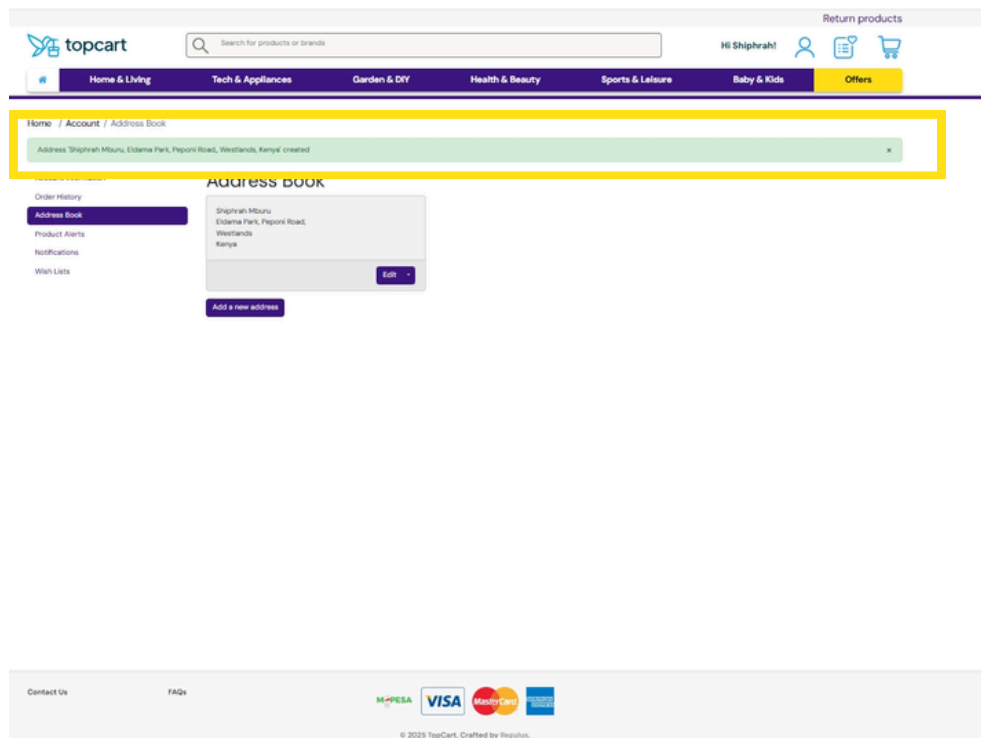
Save or cancel

Contact Us FAQs

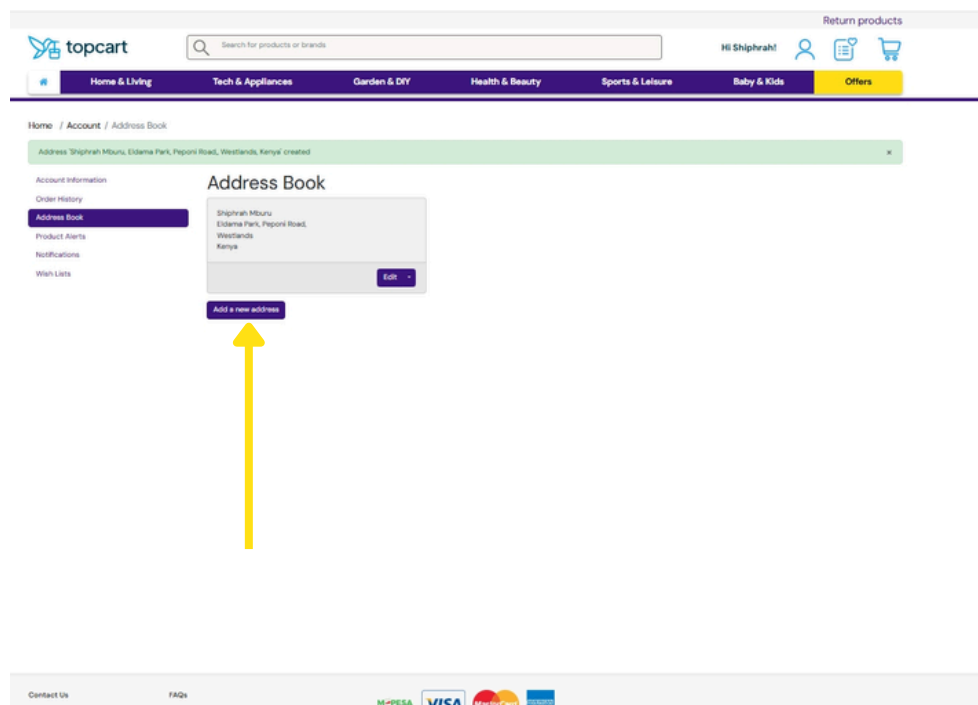
M-PESA VISA MasterCard American Express

© 2025 TopCart. Crafted by Regulus.

The status message will pop up on the banner to confirm the created address

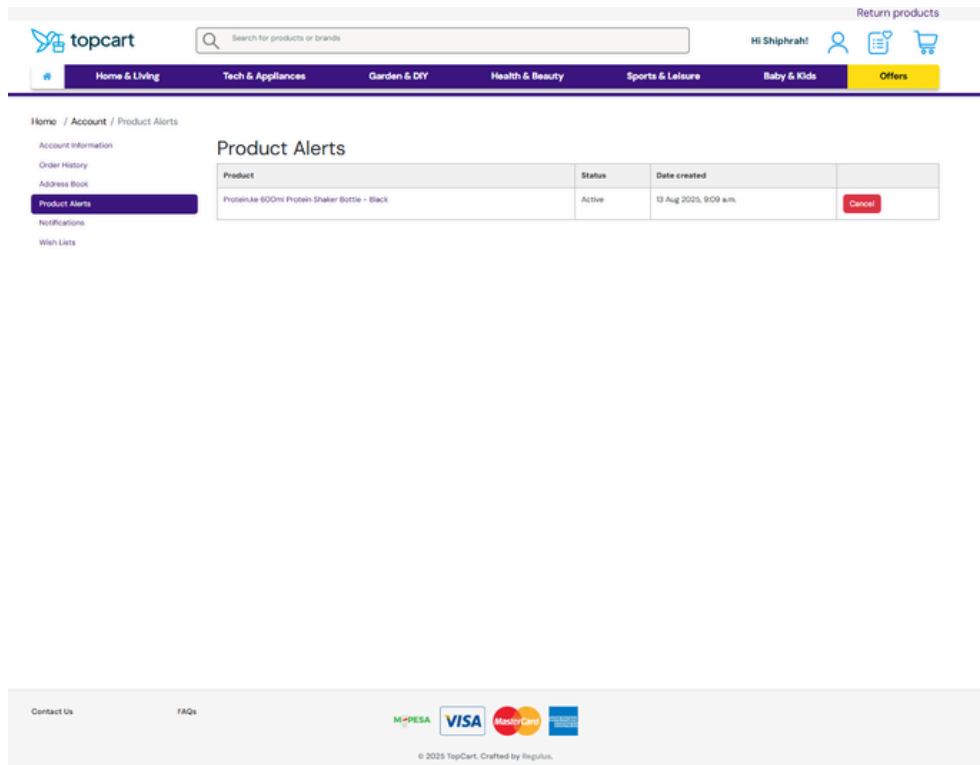


Add an alternative address by clicking 'add a new address'



2.4 Product Alerts

This field captures products that are out of stock that you would like to be notified once restocked.



Return products

Hi Shipbraht

Search for products or brands

Home & Living Tech & Appliances Garden & DIY Health & Beauty Sports & Leisure Baby & Kids Offers

Home / Account / Product Alerts

Account Information
Order History
Address Book
Product Alerts
Notifications
Wish Lists

Product Alerts

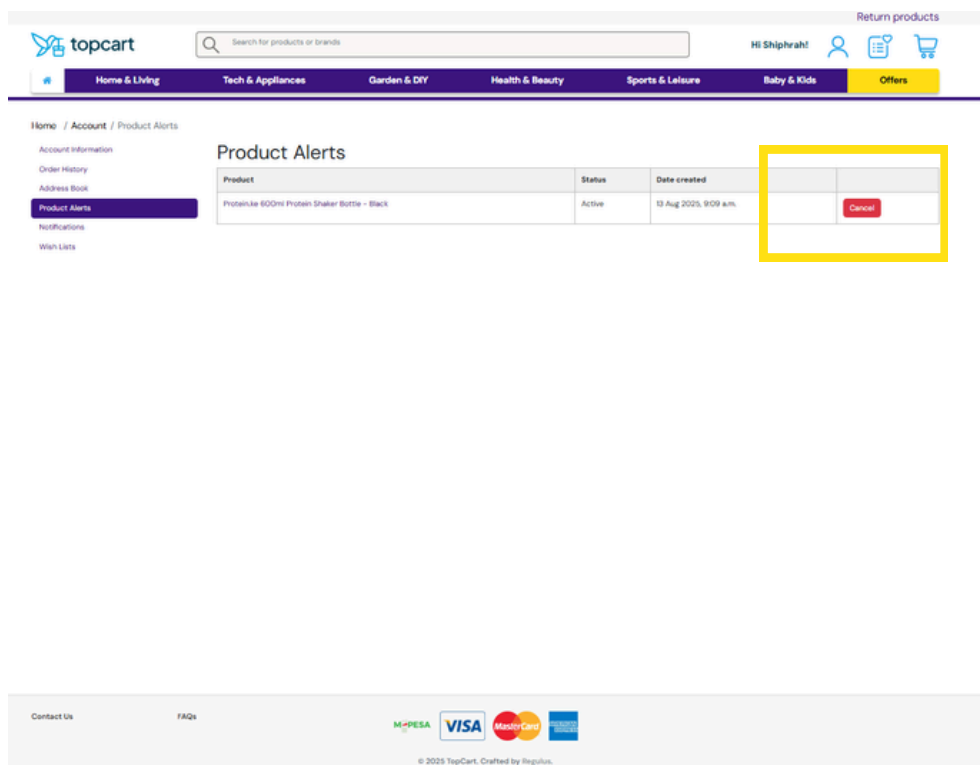
Product	Status	Date created	
Proteinlike 600ml Protein Shaker Bottle - Black	Active	13 Aug 2025, 9:09 a.m.	Cancel

Contact Us FAQs

M-PESA VISA MasterCard

© 2025 TopCart. Crafted by Regulus.

You can choose to cancel the alert by clicking the 'Cancel' button.



Return products

Hi Shipbraht

Search for products or brands

Home & Living Tech & Appliances Garden & DIY Health & Beauty Sports & Leisure Baby & Kids Offers

Home / Account / Product Alerts

Account Information
Order History
Address Book
Product Alerts
Notifications
Wish Lists

Product Alerts

Product	Status	Date created	
Proteinlike 600ml Protein Shaker Bottle - Black	Active	13 Aug 2025, 9:09 a.m.	Cancel

Contact Us FAQs

M-PESA VISA MasterCard

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[https://topcart.co.ke/catalogue/protein-shaker-bottle_1370?variant=1371](#)

Return products

Hi Shipwale! [Log In](#) [Account](#) [Cart](#)

[Home & Living](#) [Tech & Appliances](#) [Garden & DIY](#) [Health & Beauty](#) [Sports & Leisure](#) [Baby & Kids](#) [Others](#)

Home / Health & Beauty / Health & Wellness / Sports Nutrition & Protein / Shakers & Accessories / ProteinKee 600ml Protein Shaker Bottle



ProteinKee 600ml Protein Shaker Bottle

Brand: **KES 700**

★★★★★ Rating

Starts at KES 699

original price, see more

About this product

- Built-in Blast Mixing Ball delivers smooth, consistent blends without clumps.
- Built-in Blast Mixing Ball
- Lock-Proof Design: Secure lid ensures a leak-free experience, even in your gym bag.
- Wide Mouth Opening: Easy to fill, pour, and clean.
- Durable & BPA-Free: Made from high-quality, non-toxic materials for everyday use.
- Stain and Functional: Designed for durability, style, and performance.
- Available in Six Size Options: Available in Nine Colors: Black, White, and Gray.

ProteinKee's 600ml Protein Shaker Bottle is designed for athletes, fitness enthusiasts, and anyone looking to optimize their protein intake. With its built-in Blast Mixing Ball, it ensures a smooth, consistent blend every time you shake. The wide mouth opening makes it easy to fill, pour, and clean. Durable and BPA-free, it's made from high-quality, non-toxic materials for everyday use. Stain-resistant and functional, it's designed for durability, style, and performance. Available in six size options and nine colors: Black, White, and Gray.

ProteinKee's 600ml Protein Shaker Bottle is designed for athletes, fitness enthusiasts, and anyone looking to optimize their protein intake. With its built-in Blast Mixing Ball, it ensures a smooth, consistent blend every time you shake. The wide mouth opening makes it easy to fill, pour, and clean. Durable and BPA-free, it's made from high-quality, non-toxic materials for everyday use. Stain-resistant and functional, it's designed for durability, style, and performance. Available in six size options and nine colors: Black, White, and Gray.

KES 700

ProteinKee 600ml Protein Shaker Bottle - Black

You can get an email alert when this product is back in stock.

[Notify Me When Back In Stock](#)

[Add To Cart](#)

[Wishlist](#)

Follow us on WhatsApp: [WhatsApp](#)

Follow us on Telegram: [Telegram](#)

Select within 5 days of delivery: [View Details](#)

[Share Link](#)

X F T G E S P

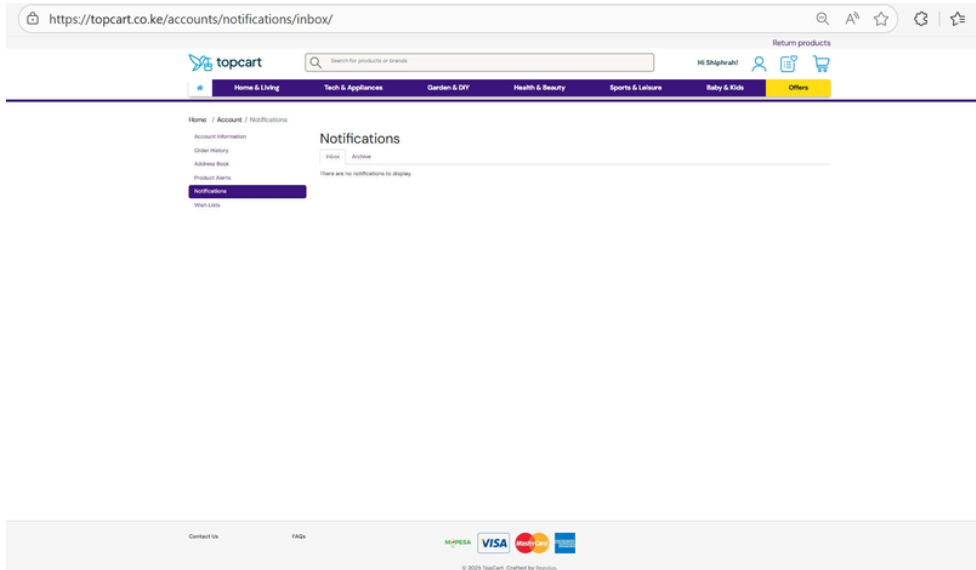
Product specifications

SPEC	DESCRIPTION/DETAILS
Material Provided	BPA Free Plastic
Color	Black, White and Clear
Compatibility	All protein powders and supplements
Gross Weight [kg]	0.29
Height [cm]	22.0
Length [cm]	8.0
Material	BPA Free Plastic
Model	600ml Protein Shaker
Net Weight [kg]	0.2
Number of Pieces Included	1
Removable Components	Lid
Shape	Cylindrical

Additional product information

SPEC	DESCRIPTION/DETAILS
Material Provided	BPA Free Plastic
Color	Black, White and Clear
Compatibility	All protein powders and supplements
Gross Weight [kg]	0.29
Height [cm]	22.0
Length [cm]	8.0
Material	BPA Free Plastic
Model	600ml Protein Shaker
Net Weight [kg]	0.2
Number of Pieces Included	1
Removable Components	Lid
Shape	Cylindrical

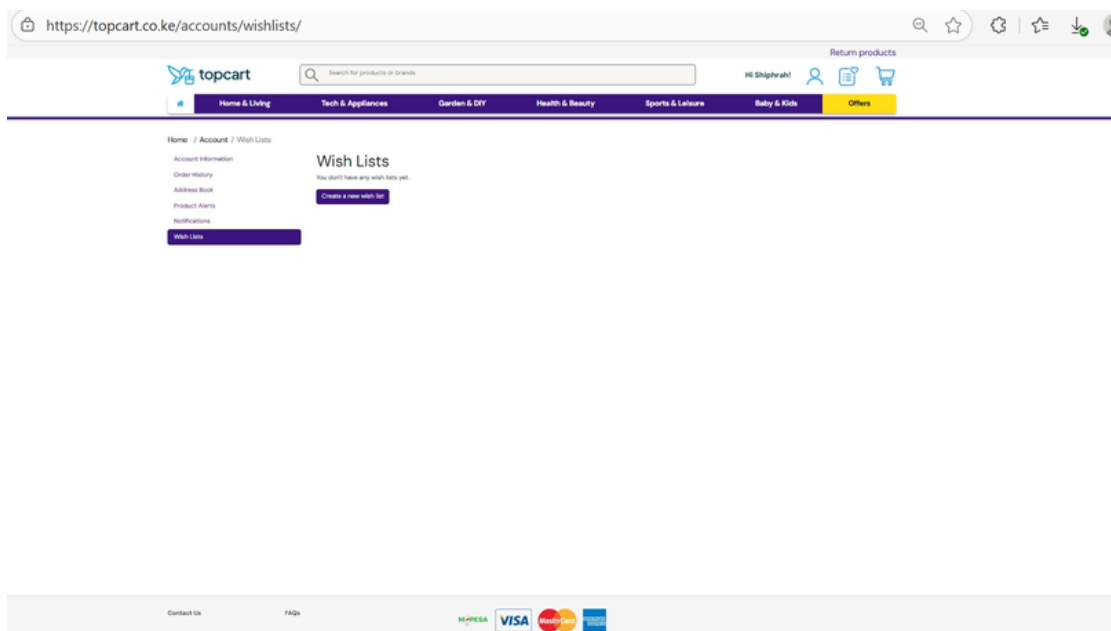
2.5 Notifications



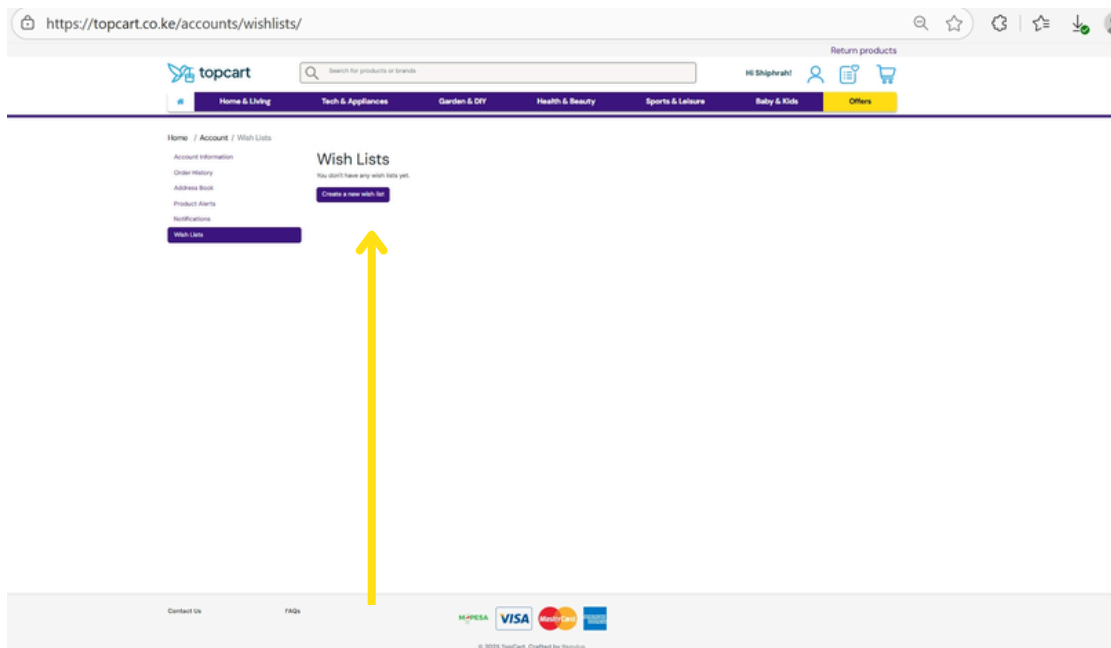
Any notifications regarding your orders, offers and deals will be displayed here

2.6 Wishlist

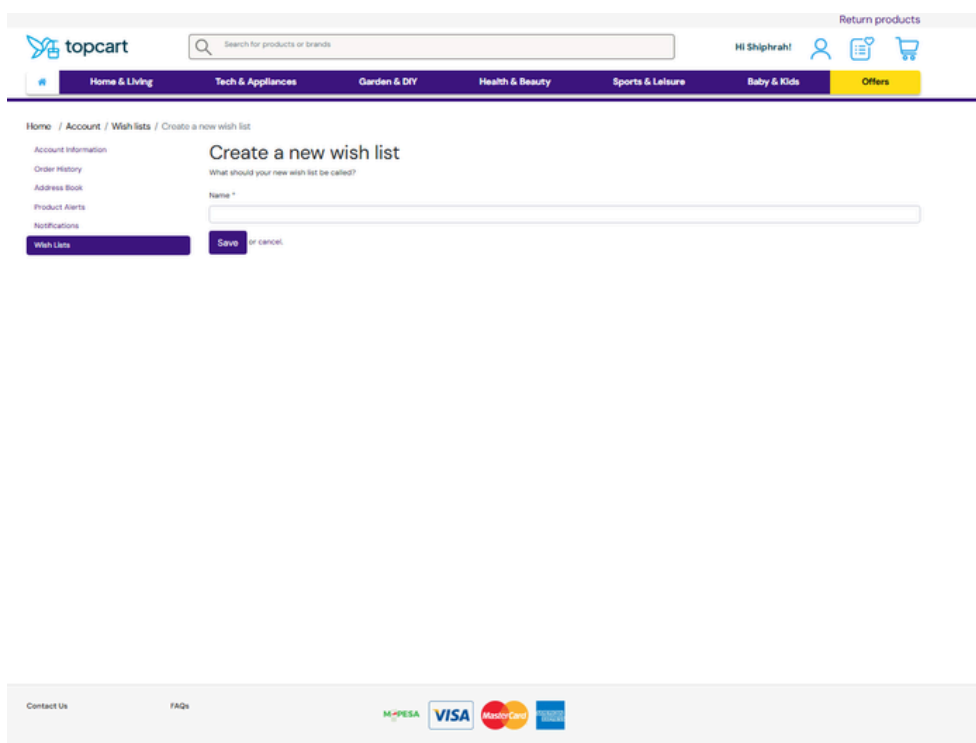
For products you wish to order on a later date, you can save them on the wishlist.



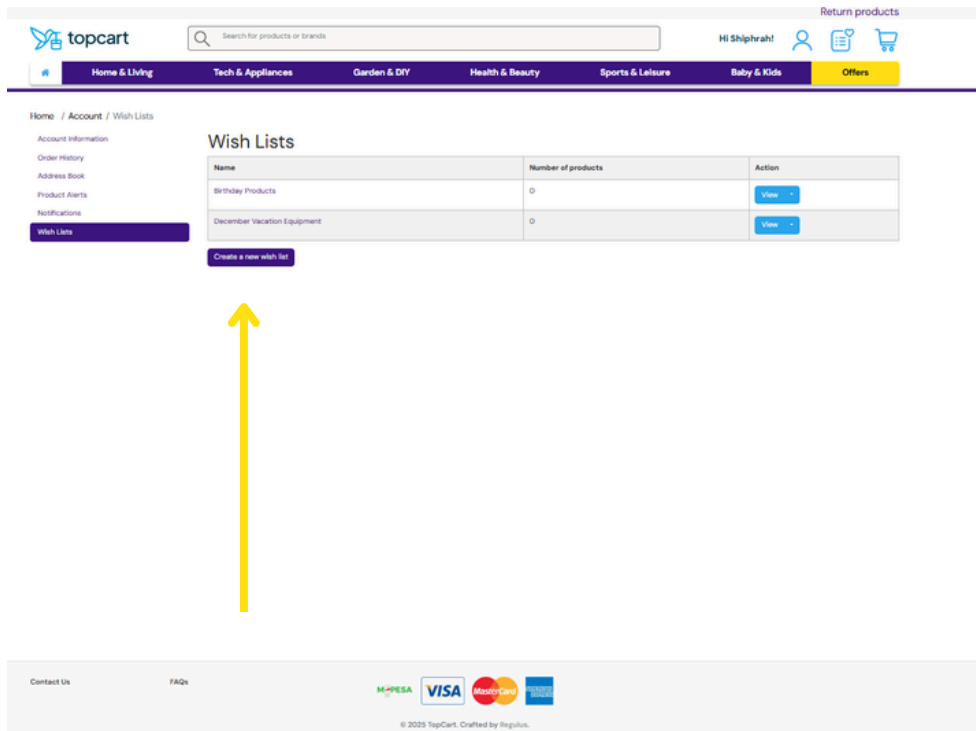
You can group your wishlist products depending on when you'd want to order, the product priority or any other criteria you would like by clicking on the 'create new wishlist' button



Enter the name of your wishlist and 'Save'



You can add as many groups as you would like by clicking 'Create a New Wishlist' and you will be all set to add products.



Return products

Hi Shiprahi!

Search for products or brands

Home & Living Tech & Appliances Garden & DIY Health & Beauty Sports & Leisure Baby & Kids Offers

Home / Account / Wish Lists

Account Information
Order History
Address Book
Product Alerts
Notifications
Wish Lists

Wish Lists

Name	Number of products	Action
Birthday Products	0	View
December Vacation Equipment	0	View

[Create a new wish list](#)

Contact Us FAQs

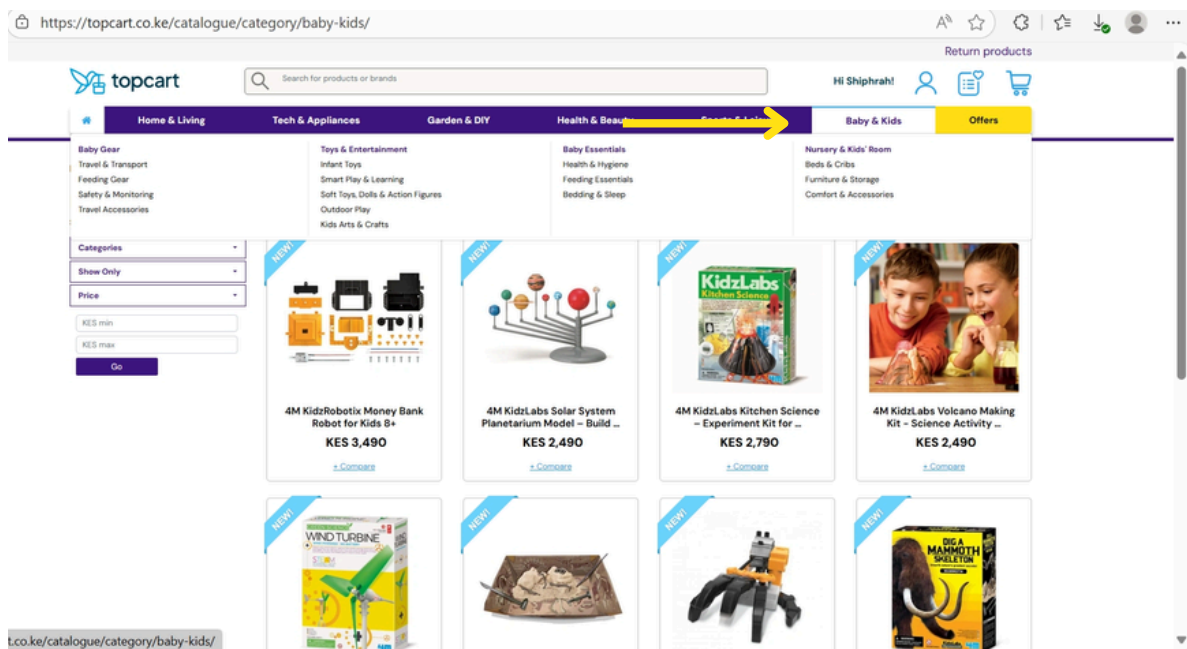
M-PESA VISA MasterCard

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3. Order placement

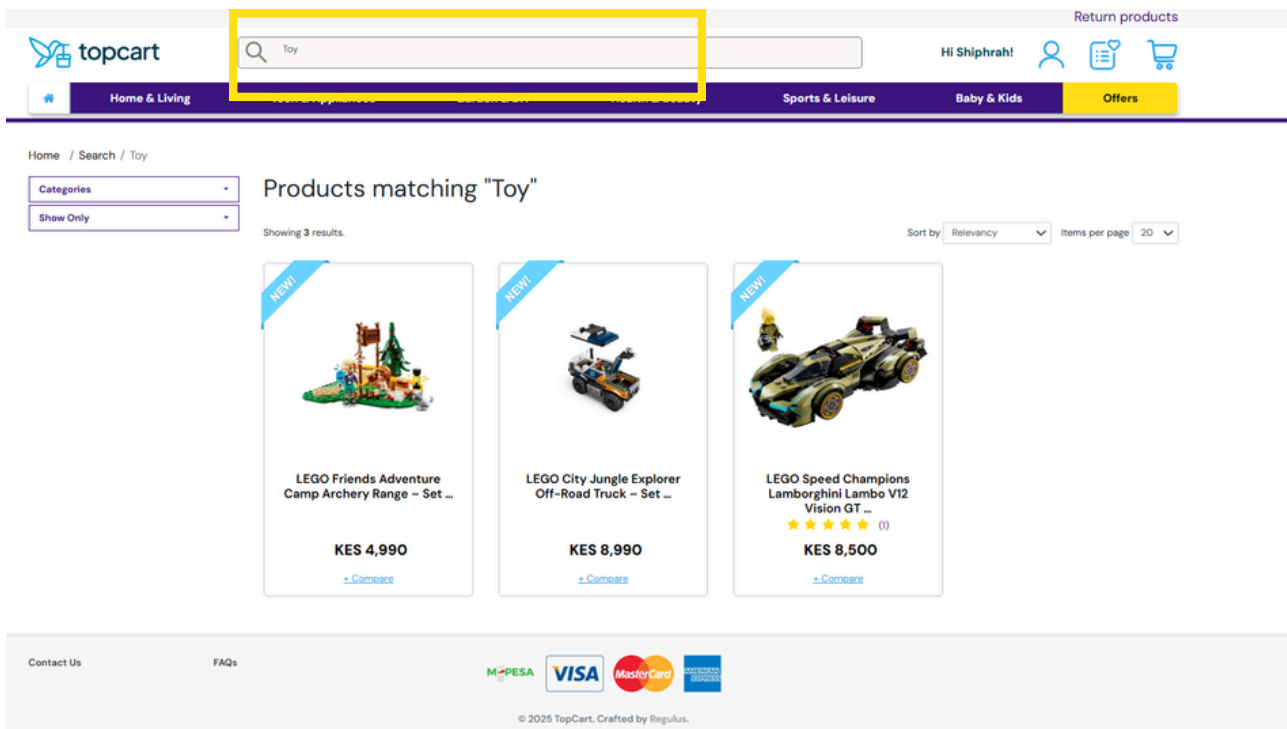
3.1 Browsing and Searching for Products

3.1.1 Using Categories: Navigate through product categories on the 'dashboard' (e.g., electronics, home and living, sports and outdoor) to find items you're interested in.



3.1.2 Using the Search Bar: Type keywords, brands or product names to find specific items quickly. Try filtering by price, rating, or brand to narrow down options.

Search by product name:

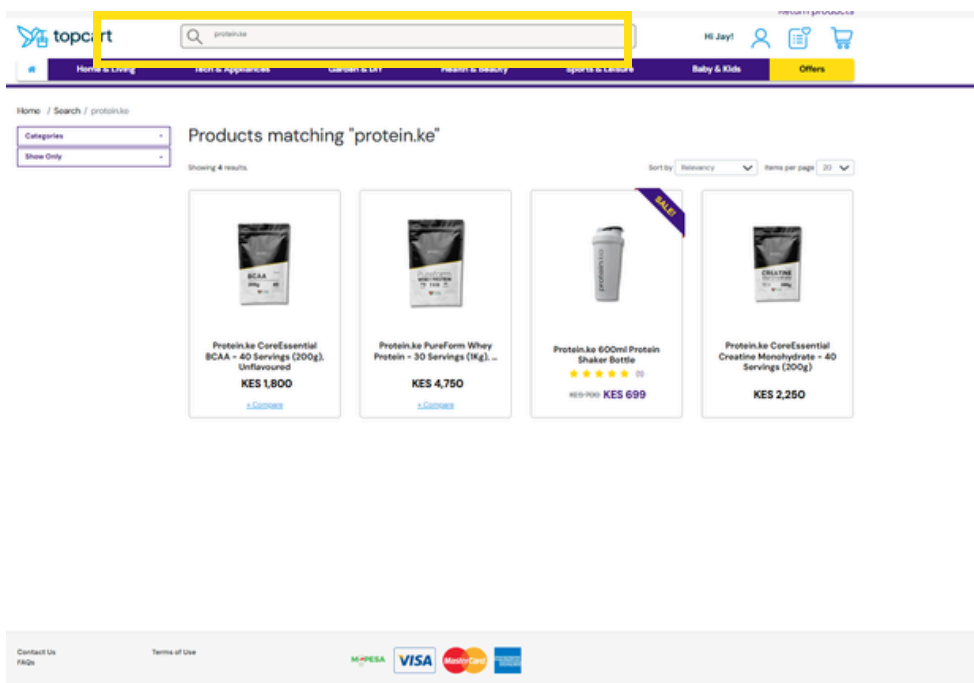


The screenshot shows the Topcart website interface. The search bar at the top is highlighted with a yellow box and contains the text "Toy". Below the search bar, the navigation menu includes "Home & Living", "Sports & Leisure", "Baby & Kids", and "Offers". The search results page displays "Products matching 'Toy'" with 3 results. The results are sorted by "Relevancy" and show 20 items per page. The products listed are:

- LEGO Friends Adventure Camp Archery Range – Set ...** (KES 4,990)
- LEGO City Jungle Explorer Off-Road Truck – Set ...** (KES 8,990)
- LEGO Speed Champions Lamborghini Lambo V12 Vision GT ...** (KES 8,500)

The footer includes contact information, FAQs, and payment methods (M-PESA, VISA, MasterCard, American Express).

Search by brand



The screenshot shows the Topcart website interface. The search bar at the top is highlighted with a yellow box and contains the text "protein.ke". Below the search bar, the navigation menu includes "Home & Living", "Sports & Leisure", "Baby & Kids", and "Offers". The search results page displays "Products matching 'protein.ke'" with 4 results. The results are sorted by "Relevancy" and show 20 items per page. The products listed are:

- Protein.ke CoreEssential BCAA – 40 Servings (200g). Unflavoured** (KES 1,800)
- Protein.ke PureForm Whey Protein – 30 Servings (1kg) ...** (KES 4,750)
- Protein.ke 600ml Protein Shaker Bottle** (KES 699)
- Protein.ke CoreEssential Creatine Monohydrate – 40 Servings (200g)** (KES 2,250)

The footer includes contact information, FAQs, and payment methods (M-PESA, VISA, MasterCard, American Express).

3.2 Reading Product Details

Select the product of interest and:


3.2.1 Check Descriptions and Specifications:

Read product descriptions and specifications to ensure it matches your needs.

Pay attention to size, color, and material if applicable.

Home / Health & Beauty / Health & Wellness / Sports Nutrition & Protein / Shakers & Accessories / Protein.ke 600ml Protein Shaker Bottle

Return product



Protein.ke 600ml Protein Shaker Bottle
Brand: protein.ke

★★★★★ (10)

KES 699
original price: ~~KES 700~~

About this product:

- Built-in Steel Mixing Ball: Delivers smooth, consistent blends without clumps.
- Built-in Steel Mixing Ball: Delivers smooth, consistent blends without clumps.
- Leak-Proof Design: Secure lid ensures a mess-free experience, even in your gym bag.
- Wide Mouth Opening: Easy to fill, pour, and clean.
- Durable & BPA-Free: Made from high-quality, non-toxic materials for everyday use.
- Steady and Functional: Designed for portability, style, and performance.
- Available in One Size: 600ml. Available in Three Colors: Black, White, and Clear.

Protein.ke's 600ml Shaker Bottle is designed for smooth, clump-free mixing – giving you the perfect shake every time. Featuring a built-in steel mixing ball, it effortlessly blends protein powders, gym nutrients, and BCAA's with less fuss. Made from durable, BPA-free materials, this leak-proof shaker includes a wide mouth for easy cleaning and precise filling. Its sleek design and range of vibrant, modern color options make it the perfect companion for your active lifestyle – whether at the gym, at work, or on the move. Built for convenience, engineered for performance – shake smarter with Protein.ke.

KES 700

Protein.ke 600ml Protein Shaker Bottle - Black

You can get an email alert when this product is back in stock.

[Notify me](#)

RMK01W0136**

[1,027,895](#)

Delivered within 72 hours [Discover why](#)

Return within 8 days of delivery [Discover why](#)

[View details](#)

[X](#) [R](#) [G](#) [D](#) [P](#)

Product specifications

UPC	EPK00PKEH600W0136USA
Warranty Provided	0
Color	Black, White and Clear
Compatibility	All protein powders and supplements
Gross Weight (kg)	0.25
Height (cm)	22.0
Length (cm)	8.0
Material	BPA-Free Plastic
Model	600ml Protein Shaker
Net Weight (kg)	0.2
Number of Pieces Included	1
Removable Components	Lid
Shape	Cylindrical
Size	600ml
Style	Sleek, modern
Type	Protein Shaker Bottle
Unit of Measurement	ML
Width (cm)	8.0
SKU	EPK00PKEH600W0136USA


From the brand

Additional product information



UPC	EPK00PKEH600W0136USA
Warranty Provided	0
Color	Black, White and Clear
Compatibility	All protein powders and supplements
Gross Weight (kg)	0.25
Height (cm)	22.0
Length (cm)	8.0
Material	BPA-Free Plastic
Model	600ml Protein Shaker
Net Weight (kg)	0.2
Number of Pieces Included	1
Removable Components	Lid
Shape	Cylindrical
Size	600ml
Style	Sleek, modern
Type	Protein Shaker Bottle
Unit of Measurement	ML
Width (cm)	8.0
SKU	EPK00PKEH600W0136USA

protein.ke


Proudly Kenyan.
Made for you.



Search for products or brands

Hi Jay!  

[Home & Living](#) [Tech & Appliances](#) [Garden & DIY](#) [Health & Beauty](#) [Sports & Leisure](#) [Baby & Kids](#) [Others](#)



protein.ke

Enjoy smooth, clump-free protein shakes with our 600ml shaker bottles.

Proudly Kenyan.
Made for you.


#bfitkenya

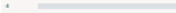
Reviews

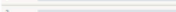
Average rating: 5

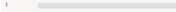
★★★★★


From 1 reviewer

5 

4 

3 

2 

1 

★★★★★

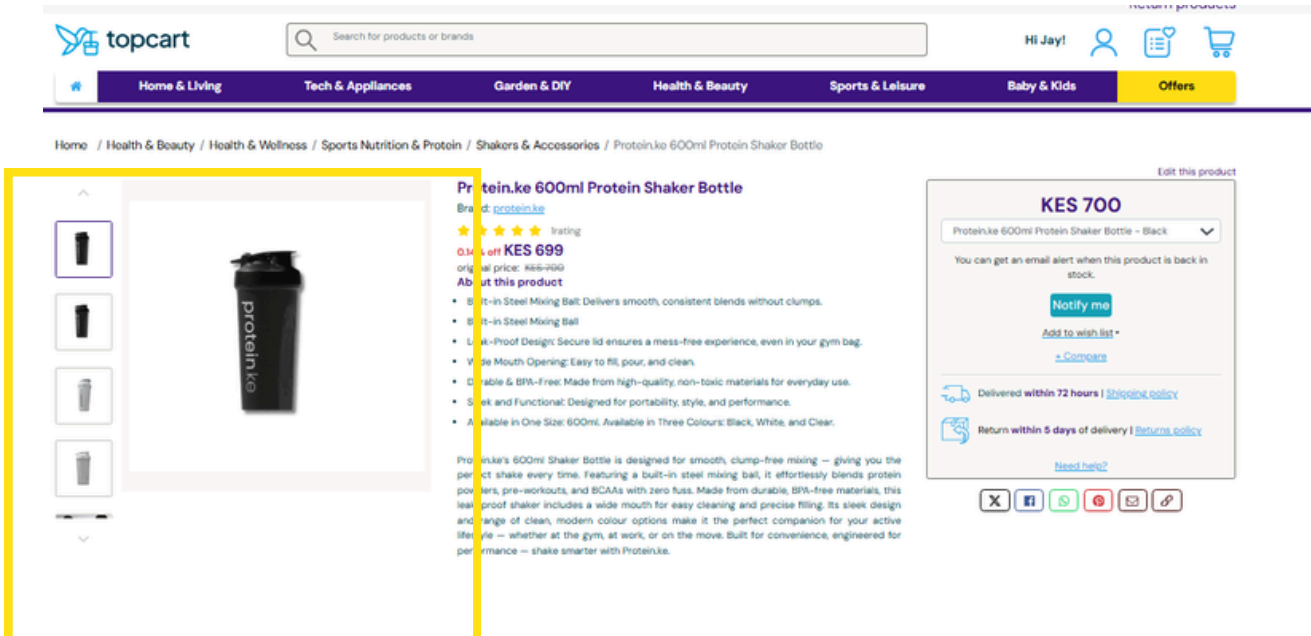
You reviewed on 2 Aug 2023

Great

Great

3.2.2 Review Product Images:

Look at all available images to get a better sense of the product's appearance and features



Protein.ke 600ml Protein Shaker Bottle

Brand: [protein.ke](#)

★★★★★ Rating

0.1% off **KES 699**

original price: KES 700

About this product

- Built-in Steel Mixing Ball: Delivers smooth, consistent blends without clumps.
- Built-in Steel Mixing Ball
- Leak-Proof Design: Secure lid ensures a mess-free experience, even in your gym bag.
- Wide Mouth Opening: Easy to fill, pour, and clean.
- Durable & BPA-Free: Made from high-quality, non-toxic materials for everyday use.
- Sleek and Functional: Designed for portability, style, and performance.
- Available in One Size: 600ml. Available in Three Colours: Black, White, and Clear.

Protein.ke's 600ml Shaker Bottle is designed for smooth, clump-free mixing — giving you the perfect shake every time. Featuring a built-in steel mixing ball, it effortlessly blends protein powders, pre-workouts, and BCAAs with zero fuss. Made from durable, BPA-free materials, this leak-proof shaker includes a wide mouth for easy cleaning and precise filling. Its sleek design and range of clean, modern colour options make it the perfect companion for your active lifestyle — whether at the gym, at work, or on the move. Built for convenience, engineered for performance — shake smarter with Protein.ke.

KES 700

Protein.ke 600ml Protein Shaker Bottle - Black

You can get an email alert when this product is back in stock.

[Notify me](#)

[Add to wish list](#)

[Compare](#)

Delivered within 72 hours | [View our policy](#)

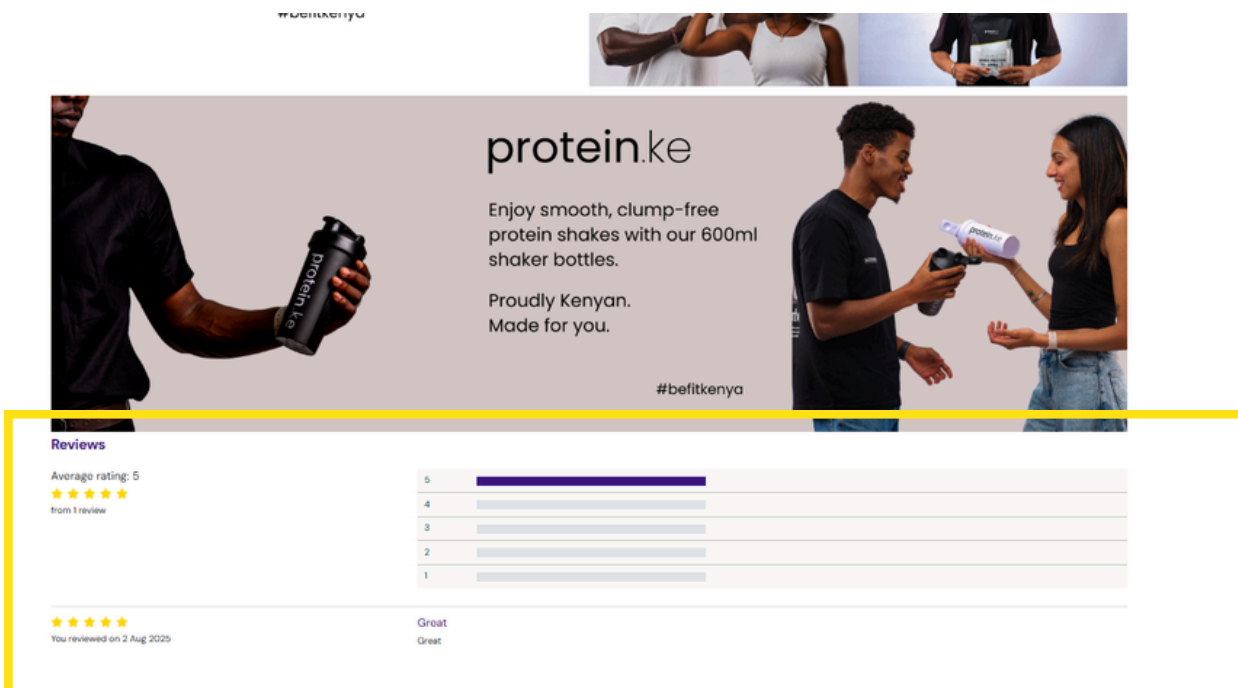
Return within 5 days of delivery | [Returns policy](#)

[Need help?](#)

[X](#) [Facebook](#) [Instagram](#) [Twitter](#) [Email](#) [Print](#)

3.2.3 Look for Customer Reviews:

Customer reviews and ratings can provide insights into the product's quality and reliability.



protein.ke

Enjoy smooth, clump-free protein shakes with our 600ml shaker bottles.

Proudly Kenyan.
Made for you.

#bfitkenya

Reviews

Average rating: 5

★★★★★

from 1 review

5	1
4	0
3	0
2	0
1	0

★★★★★

You reviewed on 2 Aug 2025

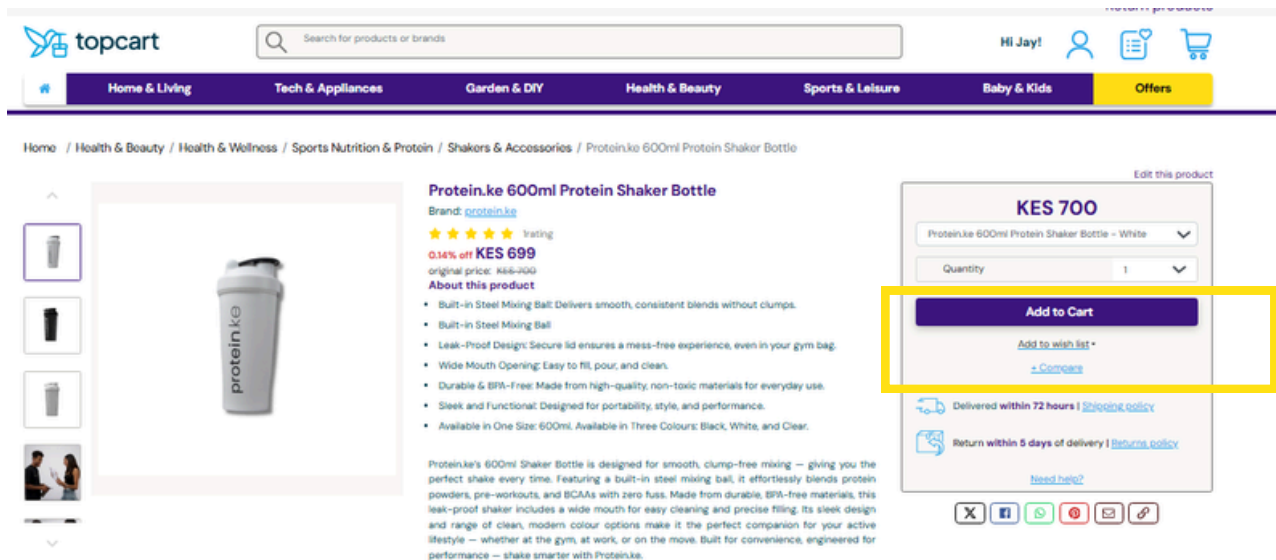
Great

Great

3.3. Adding Items to Cart and Wishlist

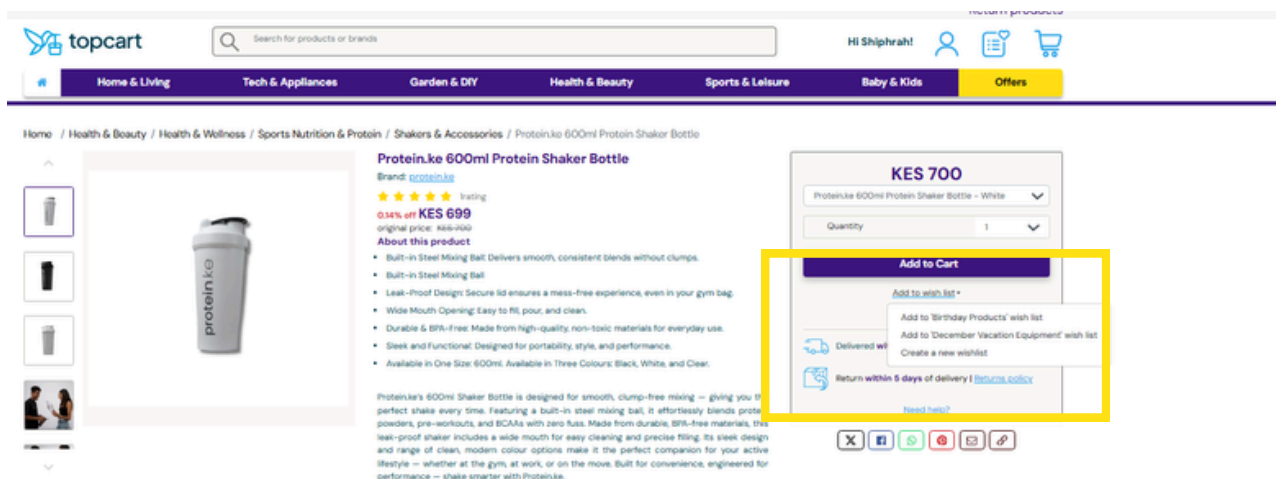
3.3.1 Add to basket:

When you find a product you want, 'click add to cart' to purchase right away.



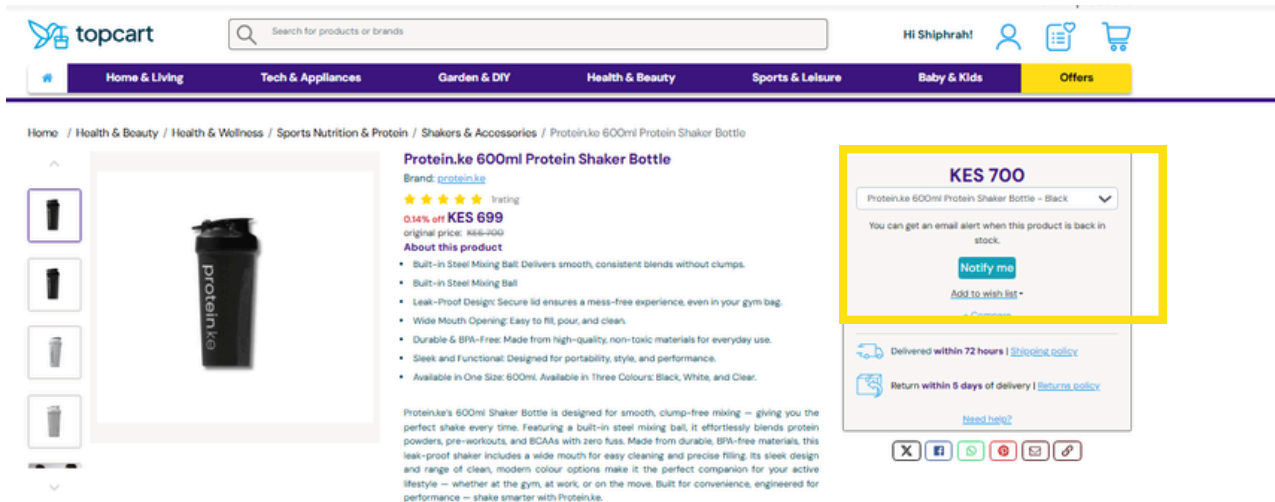
3.3.2 Wishlist Option:

If you're not ready to buy, use the wish list to save items for later. Click on the 'Add to Wish List' button and a dropdown will be displayed on the created wish lists created during account management.



3.3.3 Out of Stock Items

For products not in stock and you would want an alert when they are restocked, click on the 'Notify me' button and the products will be saved in the product alerts field.



Protein.ke 600ml Protein Shaker Bottle

Brand: [protein.ke](#)

★★★★★ Rating

0.14% off KES 699

original price: KES 700

About this product

- Built-in Steel Mixing Ball: Delivers smooth, consistent blends without clumps.
- Built-in Steel Mixing Ball
- Leak-Proof Design: Secure lid ensures a mess-free experience, even in your gym bag.
- Wide Mouth Opening: Easy to fill, pour, and clean.
- Durable & BPA-Free: Made from high-quality, non-toxic materials for everyday use.
- Sleek and Functional: Designed for portability, style, and performance.
- Available in One Size: 600ml. Available in Three Colours: Black, White, and Clear.

Protein.ke's 600ml Shaker Bottle is designed for smooth, clump-free mixing – giving you the perfect shake every time. Featuring a built-in steel mixing ball, it effortlessly blends protein powders, pre-workouts, and BCAAs with zero fuss. Made from durable, BPA-free materials, this leak-proof shaker includes a wide mouth for easy cleaning and precise filling. Its sleek design and range of clean, modern colour options make it the perfect companion for your active lifestyle – whether at the gym, at work, or on the move. Built for convenience, engineered for performance – shake smarter with Protein.ke.

KES 700

Protein.ke 600ml Protein Shaker Bottle - Black

You can get an email alert when this product is back in stock.

Notify me

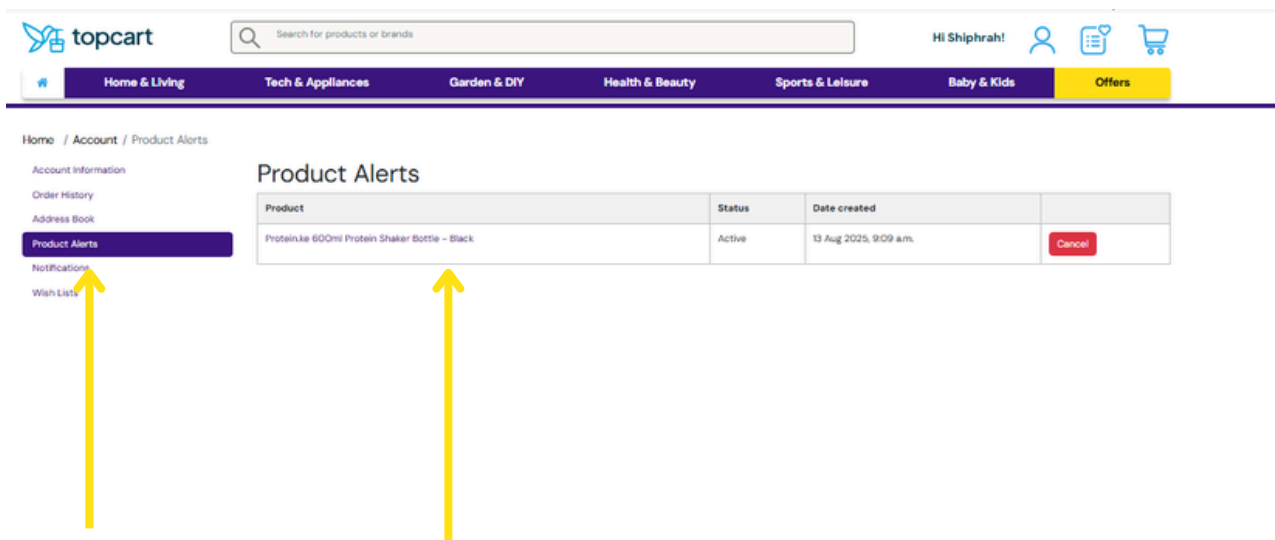
[Add to wish list](#)

[Share](#)

Delivered within 72 hours | [Shipping policy](#)

Return within 5 days of delivery | [Return policy](#)

[Need help?](#)



Home / Account / Product Alerts

Account Information

Order History

Address Book

Product Alerts

Notifications

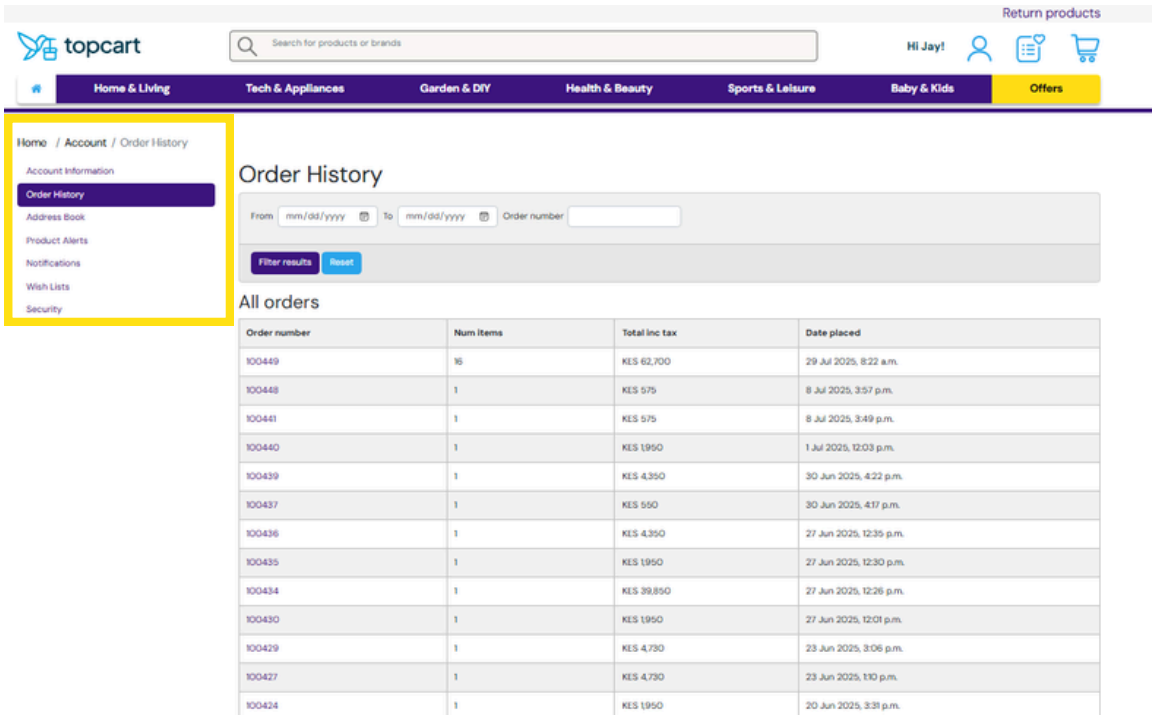
Wish Lists

Product Alerts

Product	Status	Date created	
Protein.ke 600ml Protein Shaker Bottle - Black	Active	13 Aug 2025, 9:09 a.m.	Cancel

3.3.4 Duplicate order:

To reorder a previous order or a specific item in a previous order, go to Account, order history.



Home / Account / Order History

Account Information
Order History
 Address Book
 Product Alerts
 Notifications
 Wish Lists
 Security

Order History

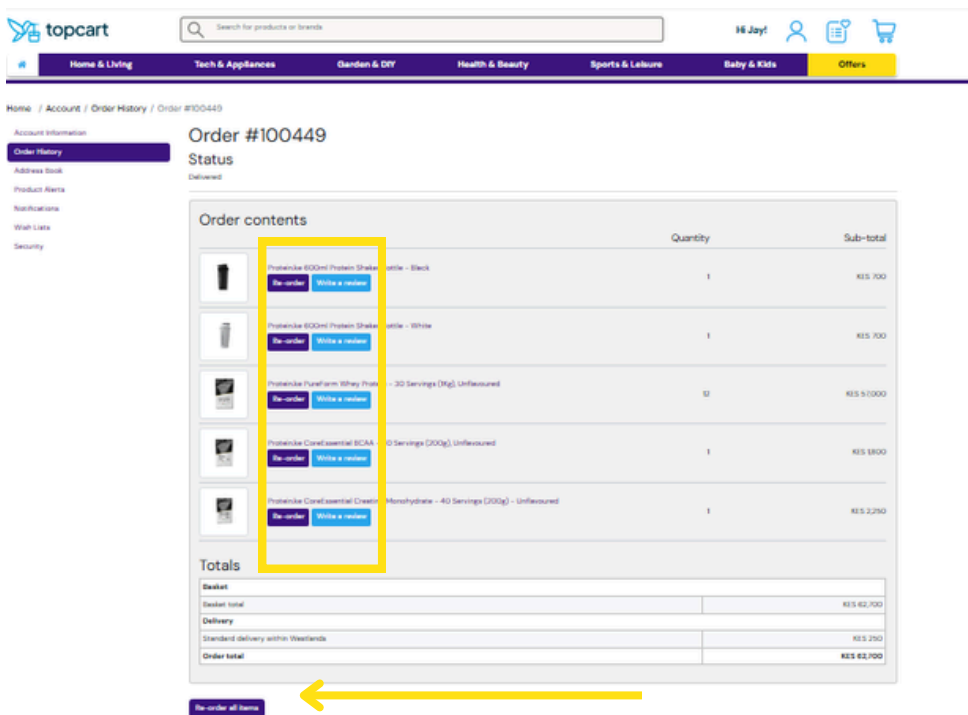
From To Order number

[Filter results](#) [Reset](#)

All orders

Order number	Num Items	Total inc tax	Date placed
100449	16	KES 62,700	29 Jul 2025, 8:22 a.m.
100448	1	KES 575	8 Jul 2025, 3:57 p.m.
100441	1	KES 575	8 Jul 2025, 3:49 p.m.
100440	1	KES 1950	1 Jul 2025, 12:03 p.m.
100439	1	KES 4,350	30 Jun 2025, 4:22 p.m.
100437	1	KES 550	30 Jun 2025, 4:17 p.m.
100436	1	KES 4,350	27 Jun 2025, 12:35 p.m.
100435	1	KES 1950	27 Jun 2025, 12:30 p.m.
100434	1	KES 39,850	27 Jun 2025, 12:26 p.m.
100430	1	KES 1950	27 Jun 2025, 12:01 p.m.
100429	1	KES 4,730	23 Jun 2025, 3:06 p.m.
100427	1	KES 4,730	23 Jun 2025, 1:10 p.m.
100424	1	KES 1950	20 Jun 2025, 3:38 p.m.

Select the order of interest and select 're-order' for a specific item or 'Re-order All Items' to duplicate the order








Home / Account / Order History / Order #100449

Account Information
Order History
 Address Book
 Product Alerts
 Notifications
 Wish Lists
 Security

Order #100449

Status
 Delivered

Order contents

	Quantity	Sub-total
 Proteinize 600ml Protein Shake - Black Re-order Write a review	1	KES 700
 Proteinize 600ml Protein Shake - White Re-order Write a review	1	KES 700
 Proteinize Pureform Whey Protein - 30 Servings (30g) Unflavoured Re-order Write a review	12	KES 5,1000
 Proteinize Core Essential BCAA - 10 Servings (200g) Unflavoured Re-order Write a review	1	KES 1800
 Proteinize Core Essential Creatine Monohydrate - 40 Servings (200g) Unflavoured Re-order Write a review	1	KES 2,250

Totals

Basket	
Basket total	KES 62,700
Delivery	
Standard delivery within Westlands	KES 250
Order total	KES 62,700

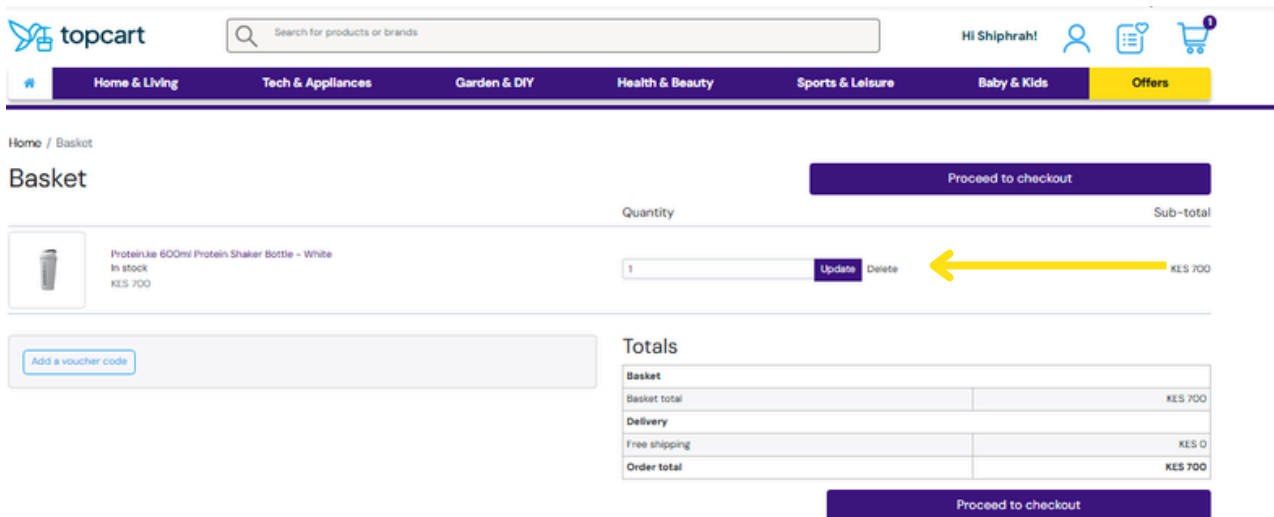
[Re-order all items](#)

4. Payment and Checkout

4.1. Checking Out and Payment Options

Before checking out, ensure everything is correct (quantity, size, color, etc.).

Modify the quantity by clicking on the box and using the arrows to increase or decrease the quantity. You can also manually type the exact number and click the 'update' button.



Home / Basket

Basket

Quantity Sub-total

Proteinise 600ml Protein Shaker Bottle - White
In stock
KES 700

1 **Update** Delete **KES 700**

Add a voucher code

Totals

Basket	
Basket total	KES 700
Delivery	
Free shipping	KES 0
Order total	KES 700

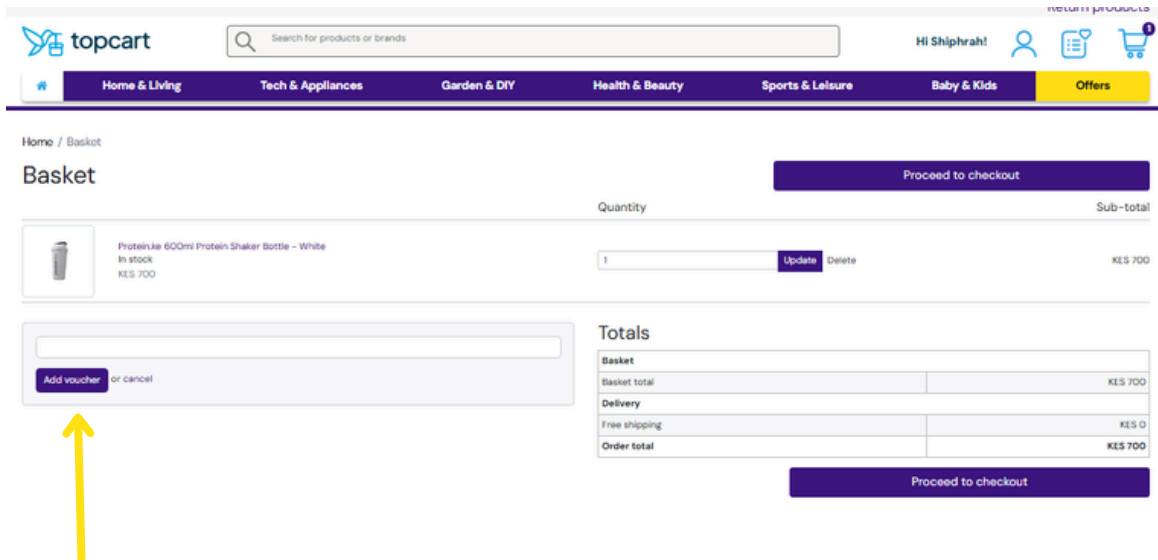
Proceed to checkout

To add more items, go back to the 'Adding products to cart' step.

Review the basket to confirm the order summary: items ordered and their quantity (which you can modify and update or delete a product) and the total amount of the order.

4.2 Apply Discounts or Coupons


Enter any discount codes or coupons and proceed to checkout



Home / Basket

Basket

Proceed to checkout

	Quantity	Sub-total
 Protein Shaker 600ml Protein Shaker Bottle - White In stock KES 700	1	KES 700

or cancel

Totals

Basket	
Basket total	KES 700
Delivery	
Free shipping	KES 0
Order total	KES 700

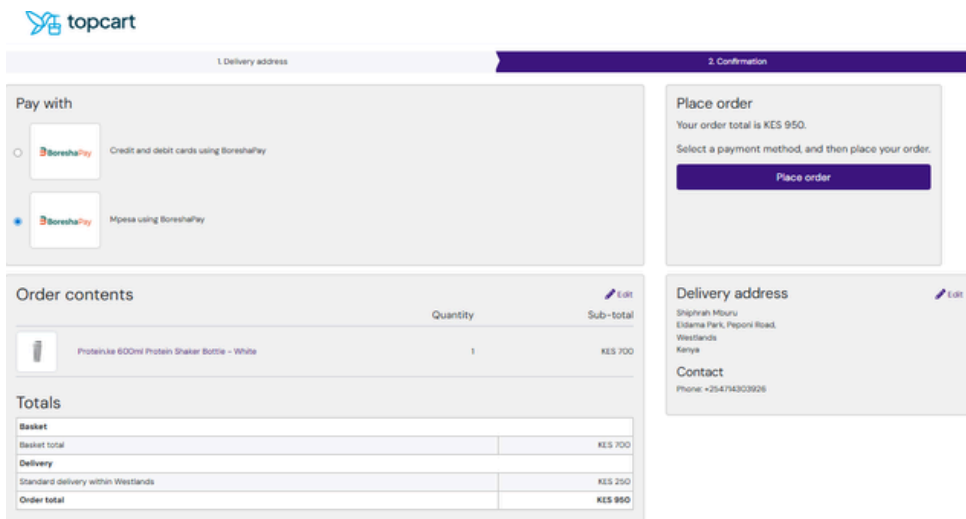
Proceed to checkout

4.3 Payment Methods

We offer various Secure payment methods:

Card: Enter your card details to pay instantly.


Mobile Payment: we use the M-Pesa service for convenient mobile transactions.




1. Delivery address

2. Confirmation

Pay with

☐  Credit and debit cards using SoreshaPay


☒  Mpesa using SoreshaPay

Place order

Your order total is KES 950.

Select a payment method, and then place your order.

Order contents

	Quantity	Sub-total
 Protein Shaker 600ml Protein Shaker Bottle - White	1	KES 700

Totals

Basket	
Basket total	KES 700
Delivery	
Standard delivery within Westlands	KES 250
Order total	KES 950

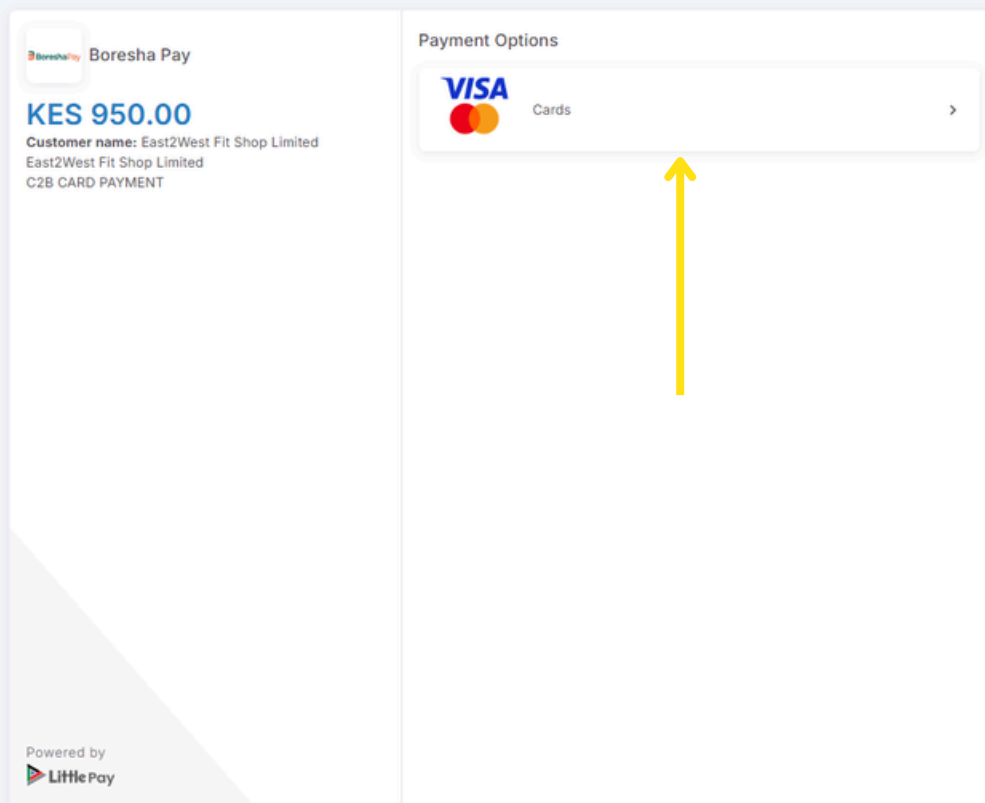
Delivery address

Shiphrah Mburu
Eldama Park, Pepeni Road,
Westlands
Kenya

Contact

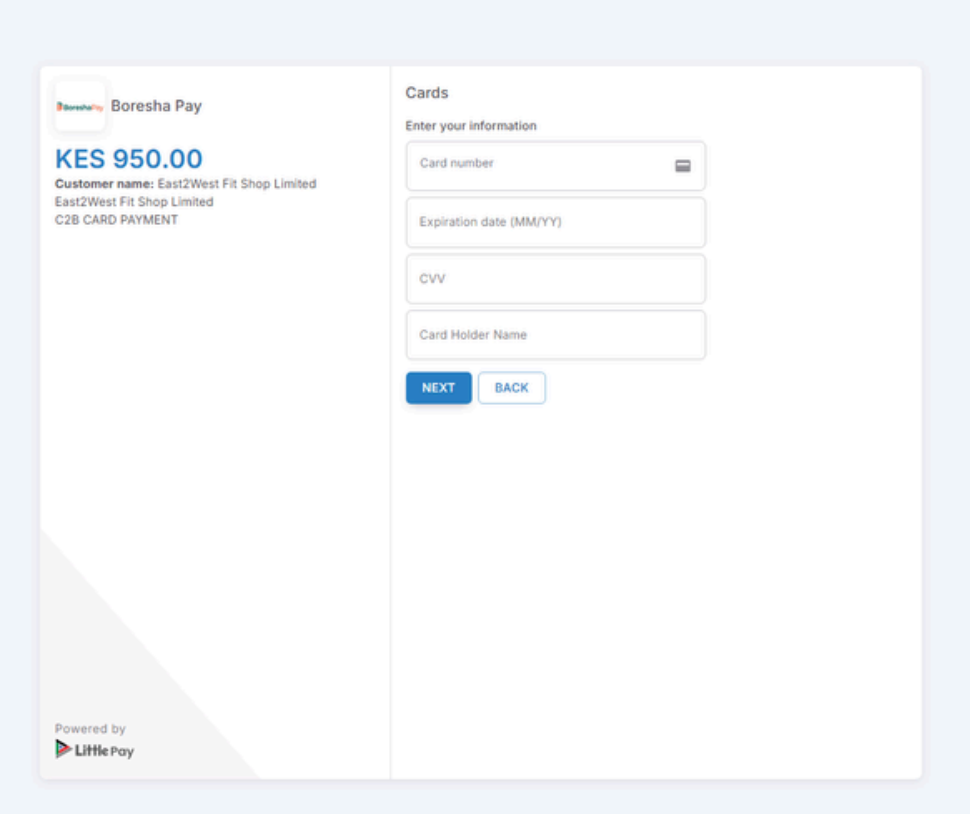
Phone: +25474303928

Once you select the card payment method, you will be redirected to the Little Pay Site.



Input your card details and click send.

A confirmation message will be sent to confirm successful payment and a confirmation email will be sent to confirm successful order placement.



The image shows a payment interface for Boresha Pay. On the left, it displays the Boresha Pay logo, the amount **KES 950.00**, and the customer name: East2West Fit Shop Limited. Below this, it says "East2West Fit Shop Limited" and "C2B CARD PAYMENT". At the bottom left, it says "Powered by Little Pay". On the right, under the heading "Cards", it says "Enter your information". There are four input fields: "Card number" (with a card icon), "Expiration date (MM/YY)", "CVV", and "Card Holder Name". Below these fields are two buttons: "NEXT" (in blue) and "BACK" (in white).

Once you select the mPesa payment method, confirm the paying phone number and click pay. A push message will be sent on your phone.

Input your mPesa pin and send.

A confirmation message will be sent to confirm successful payment and a confirmation email will be sent to confirm successful order placement.



Pay with M-Pesa using BoreshaPay on your phone.

Order Number: 100479

Order Amount: KES 950

Enter your M-Pesa phone number below and we will make a request for payment to your phone. You will be prompted for your M-Pesa PIN on your phone.

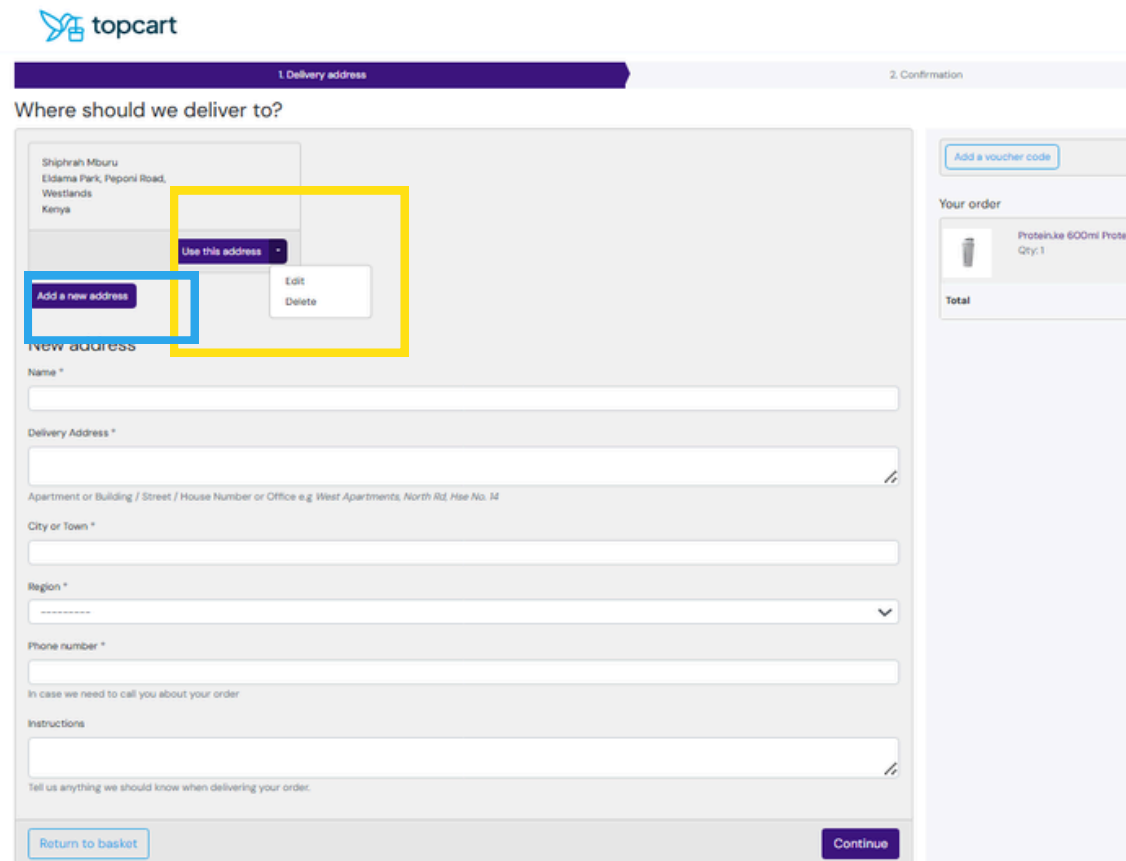
M-Pesa Phone Number:

Pay

5. Delivery and reviews

5.1 Shipping and Delivery Options

Confirm the delivery address: you can edit the current address, delete the current address and add a new address or use the already filled address.



The screenshot shows the '1. Delivery address' step of the checkout process. The page title is 'Where should we deliver to?'. A purple progress bar at the top indicates the current step. A list of saved addresses is shown, with the first one highlighted by a yellow box. Below the list, a blue box highlights the 'Add a new address' button. The main form contains fields for Name, Delivery Address, Apartment or Building / Street / House Number or Office, City or Town, Region, Phone number, and Instructions. A 'Return to basket' button is at the bottom left, and a 'Continue' button is at the bottom right. On the right side, there is a 'Your order' summary showing a Proteinkke 600ml Protein bottle and a 'Total' section.

topcart

1. Delivery address 2. Confirmation

Where should we deliver to?

Shiphrah Mburu
Eldama Park, Peponi Road,
Westlands
Kenya

Use this address

Add a new address

Edit
Delete

New address

Name *

Delivery Address *

Apartment or Building / Street / House Number or Office e.g. West Apartments, North Rd, Hse No. 14

City or Town *

Region *

Phone number *

In case we need to call you about your order

Instructions

Tell us anything we should know when delivering your order.

Return to basket Continue

Add a voucher code

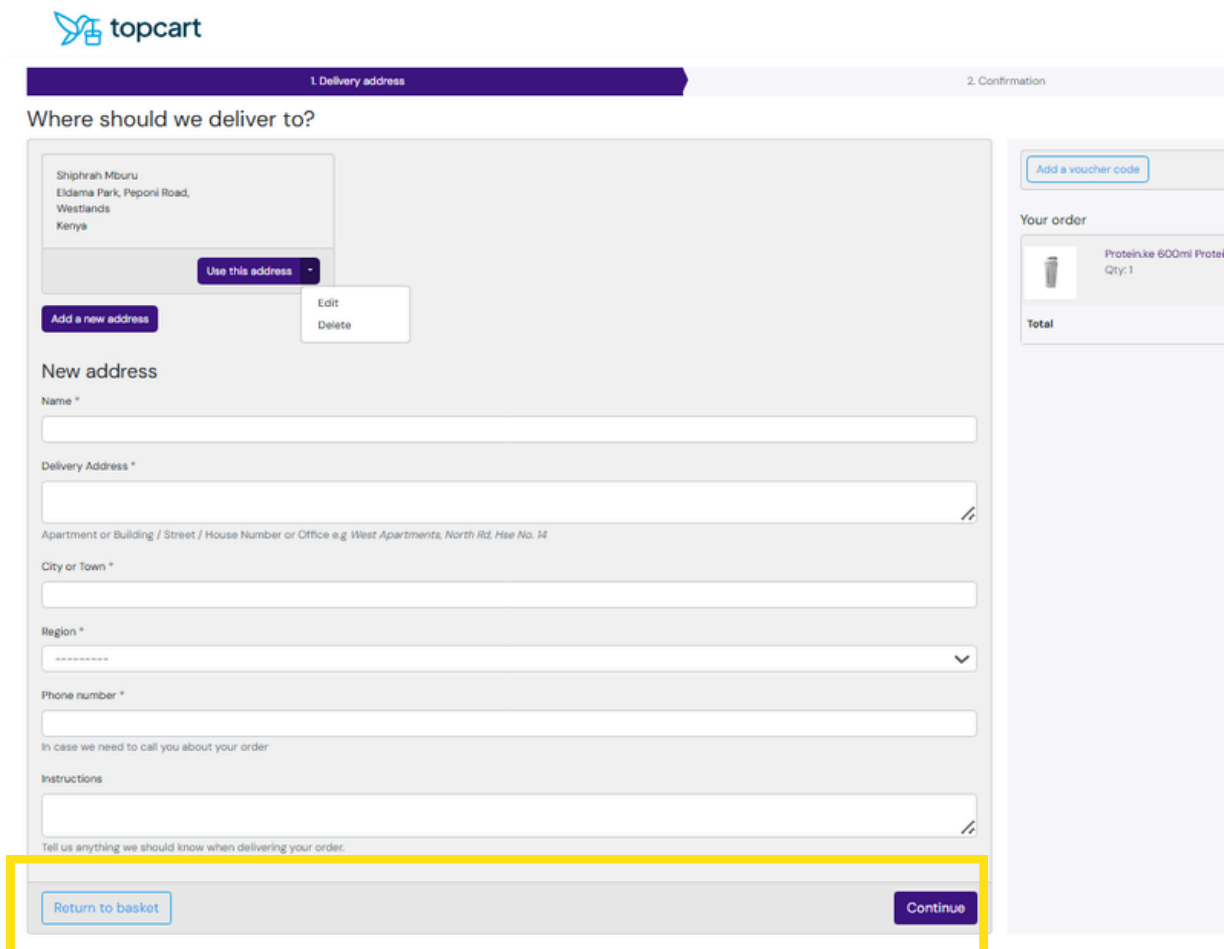
Your order

Proteinkke 600ml Protein
Qty: 1

Total

You can always go back to the cart to confirm the contents by clicking the 'Return to Basket' button.

Once satisfied click on the 'Continue' button to checkout.



The screenshot shows the Topcart checkout interface. At the top, there's a purple header with the Topcart logo and a progress bar indicating '1. Delivery address' and '2. Confirmation'. Below the header, the main heading is 'Where should we deliver to?'. The form is divided into two main sections: 'Existing address' and 'New address'. The 'Existing address' section shows a pre-filled address: 'Shiphrah Mburu, Eldama Park, Peponi Road, Westlands, Kenya'. Below this address is a dropdown menu with options 'Use this address', 'Edit', and 'Delete'. The 'New address' section contains several input fields: 'Name *', 'Delivery Address *', 'Apartment or Building / Street / House Number or Office e.g West Apartments, North Rd, Hse No. 14', 'City or Town *', 'Region *' (with a dropdown arrow), 'Phone number *', and 'Instructions' (with a text area). At the bottom of the form, there are two buttons: 'Return to basket' and 'Continue'. The 'Return to basket' button is highlighted with a yellow border. On the right side of the page, there's a sidebar titled 'Your order' which shows a product 'Proteinlike 600ml Protein' with a quantity of 1. Below this, there's a 'Total' section.

topcart

1. Delivery address 2. Confirmation

Where should we deliver to?

Shiphrah Mburu
Eldama Park, Peponi Road,
Westlands
Kenya

Use this address -

Add a new address

Edit
Delete

New address

Name *

Delivery Address *

Apartment or Building / Street / House Number or Office e.g West Apartments, North Rd, Hse No. 14

City or Town *

Region *

Phone number *

In case we need to call you about your order

Instructions

Tell us anything we should know when delivering your order.

Return to basket

Continue

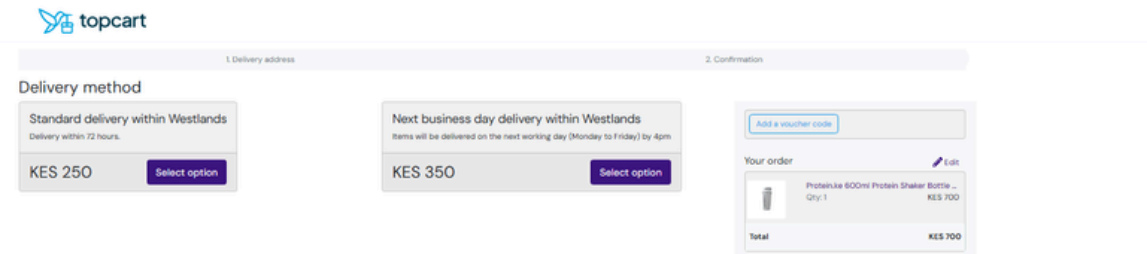
Add a voucher code

Your order


Proteinlike 600ml Protein
Qty: 1

Total

5.1.1 Shipping Fees: Be aware of the shipping fees. topcart currently offers next-day delivery and standard delivery (3–5 business days). We're also working on introducing even more convenient delivery and collection options in the near future



The screenshot shows the checkout process with two delivery options and an order summary.

1. Delivery address		2. Confirmation	
Delivery method <div> Standard delivery within Westlands <small>Delivery within 72 hours.</small> KES 250 Select option </div> <div> Next business day delivery within Westlands <small>Items will be delivered on the next working day (Monday to Friday) by 4pm.</small> KES 350 Select option </div>		<div> Add a voucher code </div> <div> Your order Edit  ProteinShake 600ml Protein Shaker Bottle ... <small>Qty: 1</small> KES 700 </div> <div> Total KES 700 </div>	

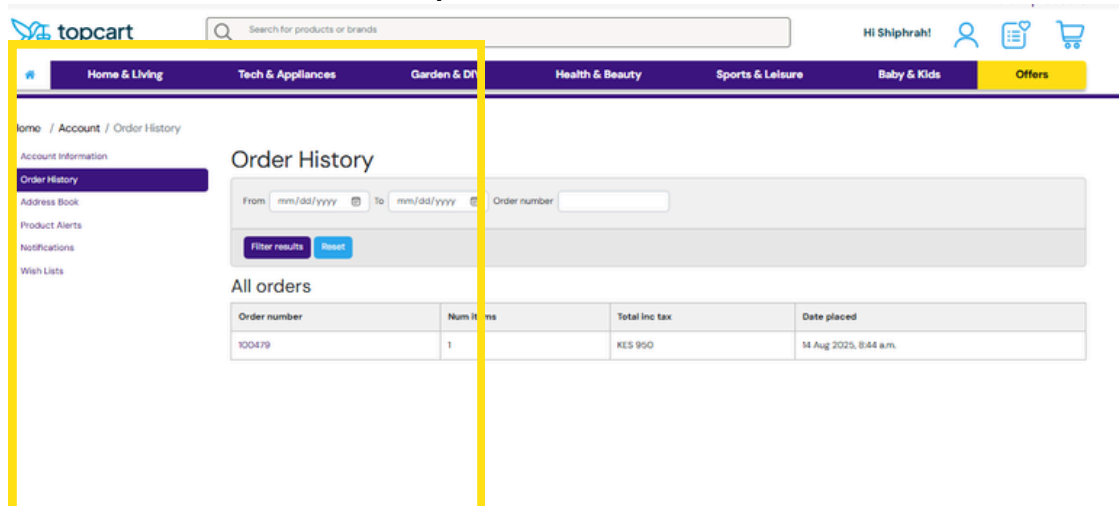
5.2. Order Tracking

5.2.1 Track Your Order:

Once your order is confirmed, you can track your order under Account

Select account

Click on order history



The screenshot shows the 'Order History' page in the Topcart account. A yellow box highlights the left sidebar and the main content area.

Order History

From To Order number

[Filter results](#) [Reset](#)

All orders

Order number	Num Items	Total inc tax	Date placed
100479	1	KES 950	14 Aug 2025, 8:44 a.m.

Select the active order and Information will be provided on the detailed information in each stage till delivery.

Additionally, an email will be sent at each stage of order fulfilment

[Home](#) / [Account](#) / [Order History](#) / [Order #100479](#)

You have an incomplete payment for order #100479. [Complete payment](#) or [Cancel payment](#)


[Account Information](#)
[Order History](#)
[Address Book](#)
[Product Alerts](#)
[Notifications](#)
[Wish Lists](#)

Order #100479

Status

Awaiting payment

Order contents

	Quantity	Sub-total
 ProteinShake 600ml Protein Shaker Bottle - White Re-order Write a review	1	KES 700

Totals

Basket	
Basket total	KES 950
Delivery	
Standard delivery within Westlands	KES 250
Order total	KES 950

[Re-order all items](#)

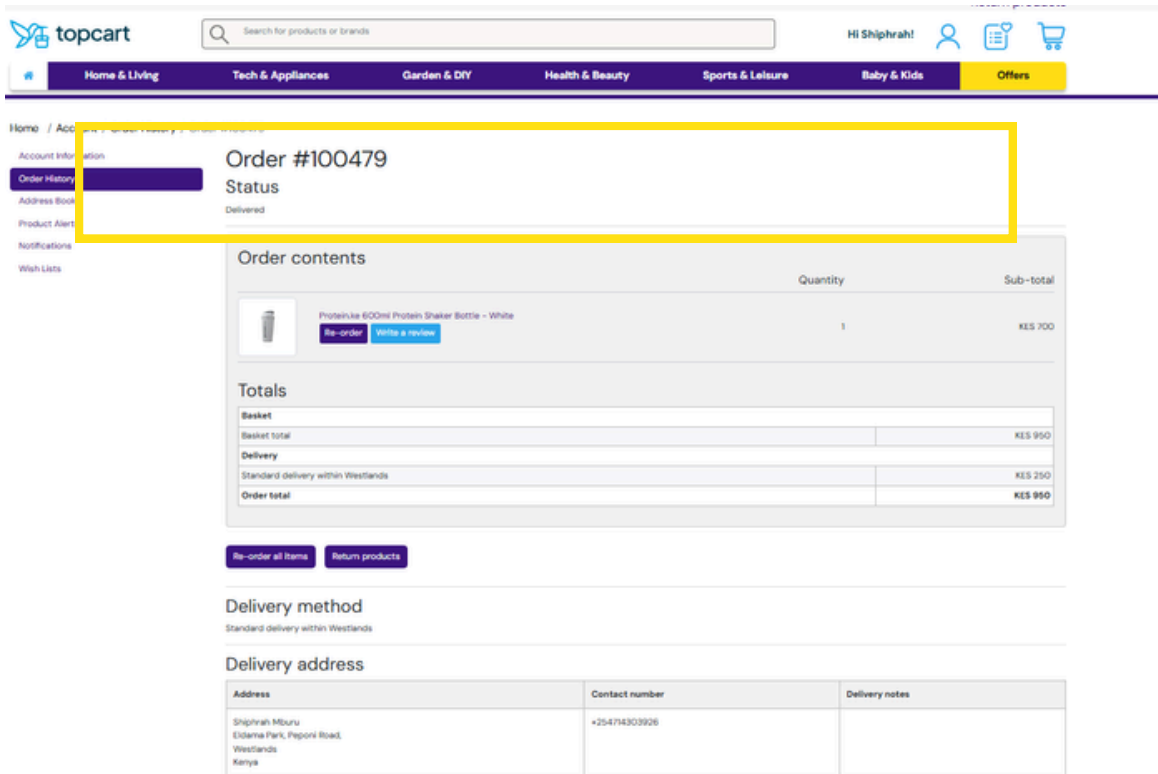
Delivery method

Standard delivery within Westlands

Delivery address




Address	Contact number	Delivery notes
Shiphrah Mouni Eldama Park, Peponi Road, Westlands Kenya	+254714303926	

5.3 Delivery Notifications: Upon delivery a confirmation email and an alert on the website will be sent. The order Status also changes



topcart

Search for products or brands


Hi Shiphran!   

Home & Living Tech & Appliances Garden & DIY Health & Beauty Sports & Leisure Baby & Kids Offers

Home / Account / Order History

Order #100479
Status: Delivered

Order contents

	Quantity	Sub-total
 Proteinize 600ml Protein Shaker Bottle - White Re-order Write a review	1	KES 700

Totals

Basket		
Basket total		KES 990
Delivery		
Standard delivery within Westlands		KES 250
Order total		KES 990

[Re-order all items](#) [Return products](#)

Delivery method
Standard delivery within Westlands

Delivery address

Address	Contact number	Delivery notes
Shiphran Mburu Eldama Park, Repori Road, Westlands Kenya	+254714303928	

6. Receiving Your Order


6.1 Inspect the Package: Upon delivery, check for signs of damage. If any issues arise, take pictures and submit the return form immediately.



6.2 Save Your Receipt: Keep your receipt for record-keeping, the products in good condition and their original packaging for if you need to make a return.

7. Leaving a Review

7.1 Rate Your Purchase: Help other customers by leaving honest feedback about your experience with the product.

7.2 Provide Detailed Feedback: Mention product quality, delivery time, and your satisfaction level.



Hi Shiphrahi!



[Home & Living](#)
[Tech & Appliances](#)
[Garden & DIY](#)
[Health & Beauty](#)
[Sports & Leisure](#)
[Baby & Kids](#)
[Offers](#)

[Home](#) / [Account](#) / [Order History](#) / [Order #100479](#)


Account Information
Order History
Address Book
Product Alerts
Notifications
Wish Lists

Order #100479

Status

Delivered

Order contents

	Quantity	Sub-total
 Proteinlike 600ml Protein Shaker Bottle - White Re-order Write a review	1	KES 700

Totals

Basket	
Basket total	KES 950
Delivery	
Standard delivery within Westlands	KES 250
Order total	KES 950

[Re-order all items](#)
[Return products](#)

Delivery method

Standard delivery within Westlands

Delivery address

Address	Contact number	Delivery notes
Shiphrahi Mburu Eldama Park, Peponi Road, Westlands Kenya	+254714303926	

Reviews

Leave a product review

Title *

Score *

★★★★★

Your comments *

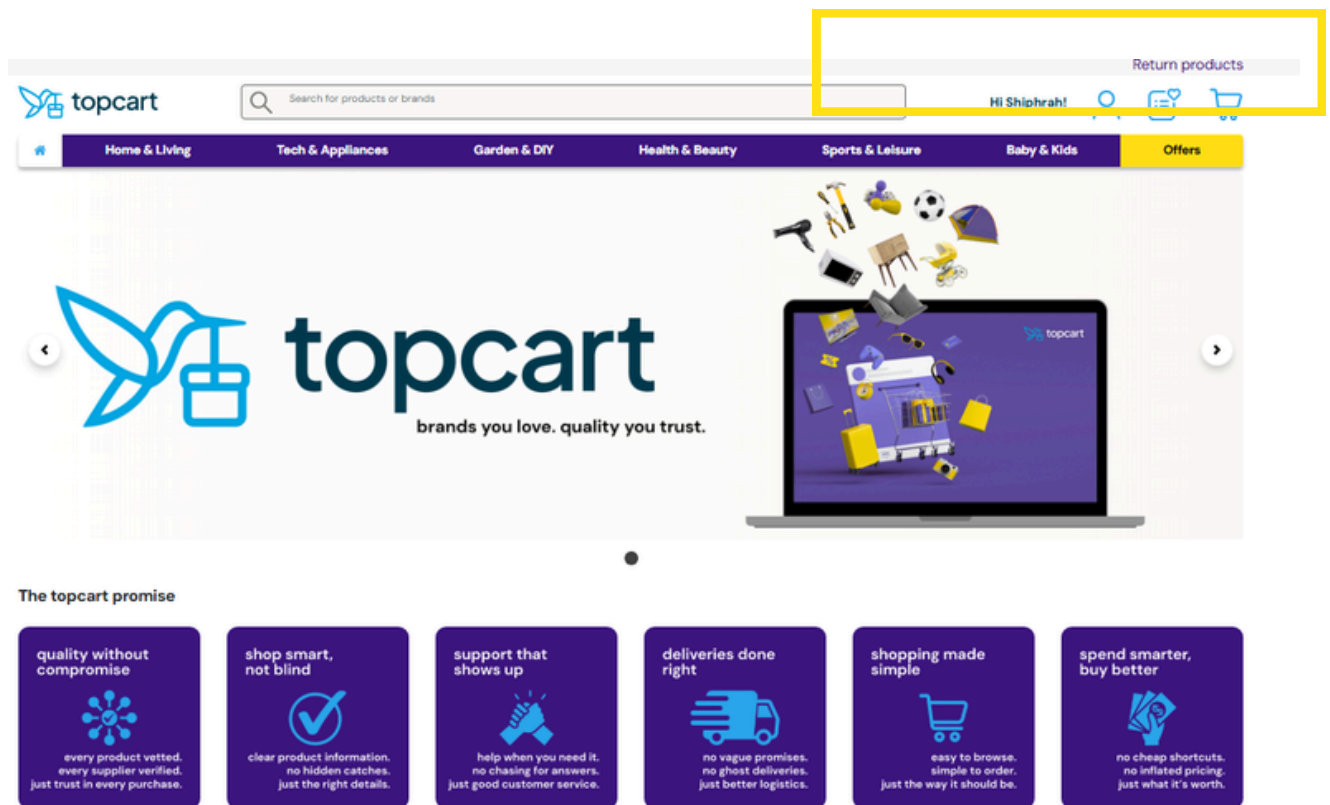
The Product is as it is on the website. Quite unique and of great quality. Not forgetting always up to date with the status of my order via email and call from the delivery team.

[Save review](#)
[or cancel](#)

8. Returns and refunds

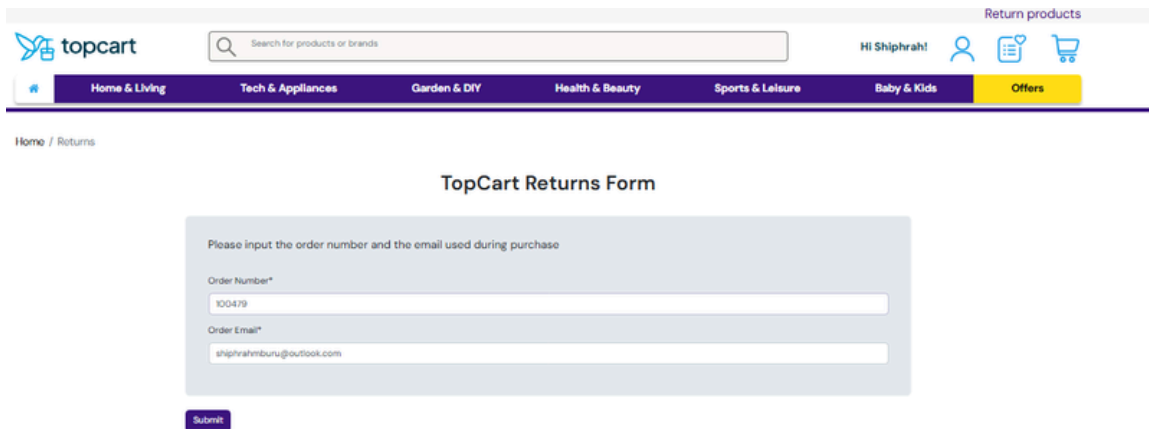
8.1 Return Policy: Returns can only be submitted for review within 7 days from the delivery date. Terms and conditions apply.

8.2 Requesting a Return: you can request a return through your account by submitting the returns form.



8.2.1 Filling the returns form.

Once you click on the 'Return Product' button you will be redirected to the returns form



The screenshot shows the TopCart website's returns form. At the top, there is a navigation bar with the TopCart logo, a search bar, and user account links. Below this is a category menu with options like Home & Living, Tech & Appliances, Garden & DIY, Health & Beauty, Sports & Leisure, Baby & Kids, and Offers. The main content area is titled 'TopCart Returns Form' and contains a form with two input fields: 'Order Number*' and 'Order Email*'. The 'Order Number*' field contains the text '100479' and the 'Order Email*' field contains 'shiphrahmbunu@outlook.com'. A 'Submit' button is located below the form.

Input the order number of the product and your email address and submit.

The order details will be generated. Fill in the details as below.

- Select the product
- the quantity
- The return reason
- For your return preferences, add any additional information on your reason and your preferred return method.
- Upload Clear images of the product you wish to return.
- Check the box to declare the product is in good condition

Click Submit.

Return products

topcart Search for products or brands

Hi Shipraht

Home & Living Tech & Appliances Garden & DIY Health & Beauty Sports & Leisure Baby & Kids Offers

Home / Returns

TopCart Returns Form

Customer Information

Customer Name
Shiphrah Mburu


Customer Email
shiphrahmburu@outlook.com

Order Number
100479

Customer Telephone
+25474303926

Return Details

Please select item and quantity to return

☐  Protein Shaker Bottle - White Quantity

Reason For Return*

Return Preferences

Additional Info

Return Method*

Refund Option*

☒ TopCart Wallet

☐ Original Payment Method

Insert image*

*Maximum images: 2 capturing the TopCart sticker and the defect area

☐ I declare the item is in good condition with original packaging, intact seals, and all accessories/documentation included?

A confirmation email will be sent upon submission and a Customer Care Representative will be in touch.

8.3 Refund Process:

Refunds are typically processed once the returned item is received. The refund is a cash back to the original payment method. The refund process takes 3 to 5 days.

An email confirmation is also sent.